



# THE MINISTRY OF CARING INC.

## SHELTER FROM THE STORMS

2014 ANNUAL REPORT





*It is in the shelter  
of each other  
that we live.*

*Irish Proverb*

For Ethel Phoenix, the storm came in 2014, when she was laid off from her job — a good job as an administrative assistant at a technical school in Wilmington.

“Like most Delawareans, I was living paycheck to paycheck, so when I lost my job, I almost lost everything,” she said. “Eventually, my electric was turned off and I was facing the threat of foreclosure.”

As her financial crisis grew worse, she signed up for food stamps, which required her to volunteer. She began volunteering at the Ministry of Caring’s Emmanuel Dining Room (EDR), where she’d already been eating some meals.

“I soon realized that there was no shame in receiving a meal, because everyone was treated with respect. The volunteers and staff were always pleasant, and they make it



*Ethel Phoenix straightens the apron of Sr. Bernadette Breen before the doors open for lunch at Emmanuel Dining Room West.*

feel more like a restaurant,” Ethel said.

She began to open up about her situation to the EDR staff, who recommended she visit the Ministry’s Job Placement Center. She did, and the job counselors there helped her to land a new job as a customer service representative at Discover Bank.

Ethel has less time to volunteer now that she is back to work, but she plans to continue supporting the dining room as she grows more financially stable.

“I most certainly will be contributing to EDR, which was instrumental in giving me my life back,” she said.

## Dedication



## Helen McHugh, our longtime friend

It would be impossible to list all the ways that Helen McHugh has supported the Ministry of Caring’s mission over the years. In 1980, a family friend, the late Sr. Ann Marguerite Gildea, OSF, who was the program director at the Ministry’s women’s shelter, asked Helen if she knew of anyone who could help support the Ministry’s programs for the poor. Helen answered the call herself, and in the 35 years since then, she has served on the Ministry of Caring Guild executive committee and chaired numerous fundraising events. She shared this caring spirit with her late husband, Patrick, and their children and grandchildren. Her daughter, Trisha Lyons, is an active Guild member, and Helen and her family have donated dinners and volunteered tirelessly. It gives us great joy to dedicate this annual report to her.

# From the Executive Director

Dear Friends,

Each of us faces storms, literally and metaphorically, throughout our lives. For the poor and homeless, who have few resources, these storms can be devastating, unending, and even deadly.

At the Ministry of Caring, our doors are graced daily by men, women and children in search of relief from these storms — they seek the nourishment of a hot meal, the replenishment of a refreshing shower, the simple dignity of a job. Our phones ring with calls from people in crises, living out of cars, hoping to escape abusive situations, seeking many different kinds of help.

And then there are the actual storms. The winter of 2013-2014 dropped 52.9 inches of snow on Delaware, making it the third snowiest on record. Imagine being homeless and watching the snow pile up. Imagine the heat of summer, having no electricity to power a fan, let alone an air conditioner, and no shower.

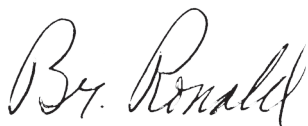
We at the Ministry of Caring strive to care for God's poor, as described in the Hebrew Scriptures:

*You have been a refuge for the poor,  
a refuge for the needy in their distress,  
a shelter from the storm  
and a shade from the heat. (Isaiah 25:4)*

The reality is the Ministry of Caring is facing a gathering storm right now, too. We are looking at a budget shortfall and the very real possibility of painful cuts to services and staff if we cannot increase revenues. Shifts in housing policy at the federal level under HUD have negatively impacted our transitional housing programs, which are a key element of our continuum-of-care model of service.

We pray, as we continue our work providing places of refuge and hope for the most vulnerable among us, that the greater community will support us in our efforts, as it always has, by supporting us with generous contributions.

Gratefully,



Br. Ronald Giannone, OFM Cap.  
Executive Director



Br. Ronald Giannone, OFM Cap.



THE MINISTRY OF CARING INC.  
506 North Church Street  
Wilmington, DE 19801-4812

Phone: 302-652-5523 Fax: 302-652-1919

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[facebook.com/ministryofcaring](https://facebook.com/ministryofcaring) [twitter.com/ministrycaring](https://twitter.com/ministrycaring)

## Our Mission

Our mission is to serve the ongoing needs of the poor by providing food for the hungry, emergency shelter, transitional and permanent housing for the homeless, job assistance for the unemployed, clothing and furniture for the needy, child care, residential services for people with AIDS, medical and dental services for the poor, and advocacy and outreach for the disenfranchised. It is our belief that the poor should never be treated poorly, but with love, dignity, and respect. All Ministry of Caring programs offer hospitality and friendship while striving to meet basic needs and help the poor attain self-sufficiency. Our staff and volunteers minister to the poor not only by offering them the necessities of life — food, shelter and employment — but also by helping restore their sense of self-worth and hope for the future.



# About Wilmington

## Prosperity, poverty in Delaware's largest city

Built on Fort Christina, the first Swedish settlement in North America, Wilmington was granted a borough charter, as Willingtown, by the King of England in 1739. The area continued to attract new residents and grow into an economic hub, thanks in large part to its location along the Christina River and the Brandywine Creek, which connect and flow into the Delaware River. The borough became the City of Wilmington in 1832, just a few years before Philadelphia, Wilmington & Baltimore Railroad was completed, linking it by rail to its regional neighbors.

Today, Wilmington is often referred to as the “corporate capital of the world”. Over half of the Fortune 500 companies call Wilmington their corporate home, taking

advantage of Delaware's business-friendly corporate and tax laws. DuPont, Bank of America and Siemens maintain operations with thousands of employees. The city boasts a growing riverfront area, beautiful parks, a zoo, museums and performing arts centers, like the Grand Opera House.

Yet, in the shadow of corporate high-rises and renowned cultural institutions, many of the city's 71,000 residents live in poverty and despair. One in three children lives in poverty, as does nearly a quarter of the general population. There is a 60-percent school dropout rate. Drug abuse and crime are at near-epidemic levels; Wilmington ranks third in violence among 450 American cities of comparable size, according to the FBI.



*Modern day view of King Street*



*Young vendors at King Street Markets in Wilmington, circa 1910. (Photo: Library of Congress)*

## The Ministry was formed in 1977 as a shelter for women

The Ministry of Caring is a community-based nonprofit organization that provides a network of social, health and support services for those living in poverty, including the homeless and working poor, in greater Wilmington. The Ministry was incorporated on April 27, 1977 and on October 7, 1977, opened the doors of its first program, Mary Mother of Hope House I, an eight-bed emergency shelter for women. In the nearly four intervening decades, the organization has grown to include numerous shelters, transitional residences and long-term housing facilities, three dining rooms, child care programs, a dental office and other facilities.



*Hope House I in 1977.*

The Ministry of Caring is also the sponsoring organization for five independently incorporated entities, including Sacred Heart Village I and the future Sacred Heart Village II, apartment buildings for very low-income senior citizens, and Mother Teresa House, a group home for people living with HIV/AIDS.

Br. Ronald Giannone, OFM Cap., a Capuchin friar, founded the Ministry and remains its executive director, overseeing a staff of more than 200 people.



*Hope House I in 2014.*





The Ministry of Caring is fortunate to have a board filled with committed, compassionate people who guide our organization through complex legal, financial and ethical issues to ensure the needs of the poor are met as effectively as possible.

*"I don't think there is any more fundamental service we can perform in a community than taking care of those who desperately need help."*  
-**Maureen Rhodes**, board member since 2008



*"The opportunities on the Board of Directors are wonderful because they are more long-term, and influence the overall direction of the organization. But few things in this world are as satisfying as serving oatmeal breakfasts at the Emmanuel Dining Room."* -**Mark Reardon**, board member since 2002



*"I used to volunteer at Emmanuel Dining Room, and I knew of the shelters ... but since becoming a member, I've realized how big the Ministry's reach is."*  
-**Chris Griffiths**, board member since 2011



## 2014 Board of Directors

Frank Modesto  
**President**

Gregory Varallo, Esq.  
**Vice President**

Anthony Alfieri, CPA

Barbra F. Andrisani

The Hon. James M. Baker

Mati Buccini

Arthur G. Connolly, III, Esq.  
**Legal Counsel**

The Hon. Colm F. Connolly

Richard Gessner, Jr.

The Hon. Kent A. Jordan

The Hon. Ted Kaufman

Paul C. King, Jr., Ed.D.

Constance McCarthy

Marilyn Monahan

Fr. Nick Mormando, OFM Cap.

Valerie Biden Owens

Christopher Griffiths, Esq.  
**Secretary**

Thomas P. Sweeney, Esq.  
**Treasurer**

Br. Rudolph Pieretti, OFM Cap.

Tara Quinn

Mark L. Reardon, Esq.

Maureen C. Rhodes

Fr. Francis Sariego, OFM Cap.

M. Eileen Schmitt, MD\*

Susan Stalnecker\*\*

Al Wells

Joseph Yacyshyn

### **Honorary Board Members:**

Bernadette D. Buccini

Charles M. Cawley

Julie P. Cawley

The Hon. Louis Freeh

Jack Krol

Carmela Randall

Gordon B. Sanders

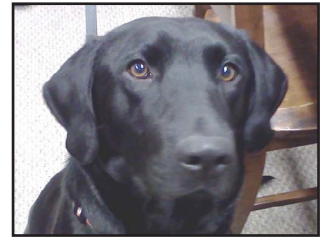
\* Dr. Schmitt, one of the Ministry's greatest supporters, passed away in 2015.

\*\* Susan Stalnecker stepped down from the board in 2015.



# 2014 Highlights and Notes

**January 27** — Molly, a black Labrador trained to detect bed bugs, joins the Ministry of Caring, thanks to a grant from attorney Ed Lynch designated for an animal-related project.



**January 28** — Janice Rice, site manager at Emmanuel Dining Room, attended President Obama's State of the Union address as the guest of Congressman John Carney. "I met Janice while volunteering at the Emmanuel Dining Room, and her kindness and passion for service is contagious. She has dedicated her life to serving others, and thanks to her work, life has been made just a little bit easier for Delawareans struggling to get by," said Rep. Carney said.

**January 28** — Seven wonderful supporters were honored at our annual Recognition Banquet: Linda Brennan-Jones, Claire Hanavan, Jerry Heisler, Helen McHugh, John O'Brien & Helmark Steel, Louise Truesdale Loening and Joseph Yacucci.



**February 28** — Il Bambino received a four-star rating from the Delaware Stars program, becoming Delaware's only four-star infant care center! Child Care Center and Guardian Angel Child Care also received four-star ratings.

**April 12** — The annual Emmanuel Dining Room Spring Auction was a great success, thanks to the hard work of countless volunteers and donated auction items from generous benefactors.

**April 26** — Kohl's and Second Chance Toys held a toy drive at the Delaware Children's Museum, collecting thousands of gently used toys, many of which were distributed to families in Ministry of Caring programs.



**May 30** — Nearly 200 runners, plenty of supporters and a few cows and goats gathered at Appoquinimink High School for the third annual Milk Run/Walk 5K. The event was sponsored by the Delaware Farm Bureau, and more than \$18,000 was raised for Emmanuel Dining Room's "Milk for Children Fund."

**May 15** — Eighteen guest bartenders worked the bar at Brandywine Brewing Company as part of the "Brews with Jews" fundraiser sponsored by Congregation Beth Shalom, raising more than \$8,400. Customers who wrote "CBS" or "EDR" on their tabs had 10 percent donated of their payment donated to Emmanuel Dining Room.

**June 13** — A dedication ceremony was held for Bethany House II, providing long-term housing for women with special needs. Among the speakers were Gov. Jack Markell, Mayor Dennis P. Williams and board president Frank Modesto. Five women and one resident manager live in the house, located on North Jackson Street, on the same block as Bethany House I. The building was donated by Dr. Carl Turner and his wife, Jearluma.



**August 11** — Great weather and a great crowd turned out for the groundbreaking of Sacred Heart Village II at 10th and Spruce streets on Wilmington's East Side. The \$7.1 million HUD Section 202 project will provide housing for very-low-income senior citizens.



# 2014 Highlights and Notes (continued)

**August 12** — Guardian Angel Child Care and Child Care Center students earned their diplomas in a ceremony held Aug. 12, 2014, at GACC's location on Wilson Street.

**August 23** — Great chefs, brewers and burger-lovers came to Twin Lakes Brewing Company in Greenville for the second annual Delaware Burger Battle. Attendees sampled delicious burgers, imbibed tasty brews and support the Ministry of Caring. The battle winners: Deer Park Tavern (Critics' Choice); Redfire Grill & Steakhouse (People's Choice); and Ulysses American Gastropub (Best Alternative Burger); and the people who rely on Emmanuel Dining Room for food. The Burger Battle raised \$10,000 for EDR.

**October 1** — At the 12th annual Wilmington Awards Ceremony, longtime Ministry supporter and former board member Barbara Kreuer was honored for her faithful leadership in serving the homeless and poor in the greater Wilmington community over a span of more than 25 years. Starting out as a volunteer in 1989, Barbara quickly became one of the founder of the Ministry of Caring Guild, a volunteer group that remains vibrant to this day.



**October 22** — Eleganza, the Guild's annual luncheon and fashion show, showcased the latest styles from Lady's Image Boutique. Among the models to walk the runway in the Hotel du Pont Gold Ballroom were the first lady of Delaware, Carla Markell, state Rep. Stephanie Boulden, Miss Delaware, Brittany Lewis and Guild president Michelle Modesto.

**November 20** — At the Tribute Dinner, the Sr. Ann Marguerite Gildea Award was presented to Ellen Kullman, CEO of DuPont, who accepted the award on behalf of her company. The award honored DuPont's commitment and leadership in supporting the Ministry's mission to serve the poor. About 300 people attended the Tribute Dinner, which was held in the hotel's Gold Ballroom, including Gov. Jack Markell, Rep. John Carney, Senator Tom Carper and many other distinguished friends and supporters of the Ministry of Caring.



**November 30** — Emmanuel Dining Room celebrated its 35th birthday. Over 35 years, EDR has gone from one location serving only one meal per week to three locations serving lunch every day, and breakfast Mon-Fri at EDR West.

**December 5** — Samaritan Outreach held a Coat Giveaway, offering a wide selection of donated, gently used women's, men's and children's coats to those who needed them for the approaching winter.

**December 10** — Braeden Mannering, a 10-year-old boy who visits Emmanuel Dining Room each month with brown bags filled with food and personal items, was featured on NBC's Rockefeller Center Christmas Tree Lighting. During the nationwide broadcast, which included video of Emmanuel Dining Room, it was announced that Braeden's Brown Bags, won the Mazda Drive for Good charity contest.

**December 12** — The New Castle County Paramedics under the direction of Mark Allston sorted gifts for 800 children this morning in record time. The gifts are distributed through Emmanuel Dining Room's Adopt-A-Child program.



**December 24** — Governor and Jack Markell and his wife, Carla, helped serve meals at Emmanuel Dining Room on Christmas Eve.



## Administrative Offices

**CS Ministry of Caring**  
506 N. Church St.  
Wilmington, DE 19801-4812  
652-5523 • Fax: 652-1919

**AB Andrisani Building**  
1803 W. Sixth Street  
Wilmington, DE 19805-3005  
428-3702 • Fax: 428-3705

**SA Sacred Heart Adminis**  
903 N. Madison Street  
Wilmington, DE 19801  
888-1420 • Fax: 594-9450

## Program Sites

- B1 Bethany House**  
For women with special needs  
601 N. Jackson Street  
Wilmington, DE 19805-3241  
302-656-8391
- B2 Bethany House II**  
For women with special needs  
615 N. Jackson Street  
Wilmington, DE 19805-3241  
302-656-8391
- CC Child Care Center**  
Early learning center for poor & homeless children  
221 N. Jackson Street  
Wilmington, DE 19805-3649  
302-652-8992 • Fax: 652-8945
- DC Distribution Center**  
Supplies, furniture & clothing  
1410 N. Claymont Street  
Wilmington, DE 19802-5227  
302-652-0969 • Fax: 594-9478
- EE Emmanuel Dining Room East**  
Food facility for the hungry  
226 N. Walnut Street  
Wilmington, DE 19801-3934  
302-652-2577
- ES Emmanuel Dining Room South**  
Food facility for the hungry  
500 Rogers Road  
New Castle, DE 19720-1398  
302-577-2951
- EW Emmanuel Dining Room West**  
Food facility for the hungry  
121 N. Jackson Street  
Wilmington, DE 19805-3670  
302-652-3228 • Fax: 652-2576
- FX Francis X. Norton Center**  
917 N. Madison Street  
Wilmington, DE 19801-1497  
302-594-9455 • Fax: 428-3655
- GA Guardian Angel Child Care**  
Child care & kindergarten  
for children of working parents  
1000 Wilson Street  
Wilmington, DE 19801-3432  
302-428-3620 • Fax: 428-3622





SH **Sacred Heart House**  
917 N. Madison Street  
Wilmington, DE 19801-1497  
428-3652 • Fax: 428-3655

J1 **House of Joseph I**  
Emergency shelter for single men  
1328 W. 3rd Street  
Wilmington, DE 19805-3662  
302-652-0904 • Fax: 594-9472

J2 **House of Joseph II**  
Residence for men and women  
living with AIDS  
(Address not shown due to privacy laws)  
Wilmington, DE  
302-594-9473 • Fax: 594-9494

JT **House of Joseph Transitional  
Residence**  
For single, employable men and women  
704 West Street  
Wilmington, DE 19801-1524

IB **Il Bambino**  
Infant care for children of working parents  
903 N. Madison Street  
Wilmington, DE 19801-1439  
302-594-9449 • Fax: 594-9450

JP **Job Placement Center**  
Employment service for the disadvantaged  
1100 Lancaster Avenue  
Wilmington, DE 19805-4009  
302-652-5522 • Fax: 594-9434

ML **Maria Lorenza Longo House**  
Permanent supportive housing for single  
women  
822 Jefferson Street  
Wilmington, DE 19801-1432  
302-652-1758 • Fax: 652-1759

H1 **Mary Mother of Hope House I**  
Emergency shelter for single women  
1103 W. 8th Street  
Wilmington, DE 19806-4605  
302-652-8532 • Fax: 594-9434

H2 **Mary Mother of Hope House II**  
Emergency shelter for women with  
children  
121 N. Jackson Street  
Wilmington, DE 19805-3670  
302-652-1935 • Fax: 594-9475

H3 **Mary Mother of Hope House III**  
Emergency shelter for women with  
children  
515 N. Broom Street  
Wilmington, DE 19805-3114  
302-652-0970 • Fax: 594-9496

HT **Mary Mother of Hope Transitional  
Residence**  
For single women  
818 Jefferson Street  
Wilmington, DE 19801-1432

**Nazareth House Permanent  
Residence**  
For couples or families  
N1 898 Linden Street  
Wilmington, DE 19805-4423  
N2 106 N. Broom Street  
Wilmington, DE 19805-4241

**Nazareth Long-term Housing**  
Homes for families & individuals  
N3 807 W. 6th Street  
Wilmington, DE 19801-2033

N4 111 N. Jackson Street  
Wilmington, DE 19805-3670

N5 203 N. Jackson Street  
Wilmington, DE 19805-3649

N6 809 N. Jefferson Street  
Wilmington, DE 19801-1431

N7 207 S. Van Buren Street  
Wilmington, DE 19805-4020

PP **Padre Pio House**  
For single men with special needs  
213 N. Jackson Street  
Wilmington, DE 19805-3649  
302-658-6123

PT **Pierre Toussaint Dental Office**  
Dental service for the poor  
830 Spruce Street  
Wilmington, DE 19801-4205  
302-652-8947 • Fax: 652-8994

SO **Samaritan Outreach**  
A program to assist the unsheltered  
homeless  
1410 N. Claymont Street  
Wilmington, DE 19802-5227  
302-594-9476 • Fax: 594-9478

SC **St. Clare Medical Outreach**  
Mobile medical care for the uninsured  
St. Francis Hospital  
701 North Clayton Street Wilmington, DE  
19805-3165  
302-575-8218 • Fax: 575-8266

**St. Francis Transitional Residence**  
F1 For women with children  
103-107 N. Jackson Street  
Wilmington, DE 19805-3648

F2 830 Spruce Street  
Wilmington, DE 19801-4205

G INC.

Medical/Dental



# Programs

## Emergency Shelters

In the Ministry's four emergency shelters, residents receive case management and, as needed, receive drug and alcohol counseling, employment assistance and other supportive services.

### House of Joseph I

*Emergency shelter for single men*

1328 West Third Street

Wilmington, DE 19805-3662

Capacity: 13 men

Established 1982

### Mary Mother of Hope House I

*Emergency shelter for single women*

1103 West 8th Street

Wilmington, DE 19806-4605

Capacity: 21 women

Established 1977

### Mary Mother of Hope House II

*Emergency shelter for women with children*

121 North Jackson Street

Wilmington, DE 19805-3670

Capacity: 9 bedrooms, including 9 cribs and 24 beds

Established 1983

### Mary Mother of Hope House III

*Emergency shelter for women with children*

515 North Broom Street

Wilmington, DE 19805-3114

Capacity: 6 bedrooms, including 4 cribs and 16 beds

Established 1998

## Transitional Housing

The Ministry's transitional residences provide an affordable home for people leaving shelters and working toward employment and educational goals. They receive counseling as needed and other services as they move toward self-sufficiency.

### House of Joseph Transitional Residence

*For single, employable men and women*

704 West Street

Wilmington, DE 19801-1524

Capacity: 13 single men and women

Established 1998

## 'I've Met a Lot of Kind People'

Eric Jennings needed to set out on his own. He had been living with his family, but they were involved in activities that he didn't want to be around.

He has Asperger's syndrome, an autism spectrum disorder, which makes it difficult for him to speak with people.

He first heard about **House of Joseph I**, the Ministry of Caring's men's shelter, from his father.

"I met a lot of good people, actually," he said of his time at the shelter. "Men who were just victims of circumstance and are trying to improve their lives."

Eventually, Eric moved to **Padre Pio House**, the Ministry's long-term residence for men with special needs. At 20 years old, he was the house's youngest resident ever. While living there, he found a job in Newark and was able to move into his own apartment.

Gordon Corbitt, the manager of Padre Pio House during Eric's stay, said he was the perfect resident.

"I'd like to say thank you to all the people who have helped me make it this far," Eric said. "I've met a lot of kind people."



*Eric Jennings*



*House of Joseph I*

### Mary Mother of Hope Transitional Residence

*For single women*

820 Jefferson Street

Wilmington, DE 19801-1432

Capacity: 9 women

Established 1983

### St. Francis Transitional Residence

*For women with children*

103-107 North Jackson Street

Wilmington, DE 19805-4205

830 Spruce Street

Wilmington, DE 19801-4200

Capacity: 9 families

Established 1995



# Long-Term and Supportive Housing

### **Bethany House I**

*For women with special needs*  
601 North Jackson Street  
Wilmington, DE 19805-3241  
Capacity: 8 women  
Established 2002

### **Bethany House II**

*For women with special needs*  
615 North Jackson Street  
Wilmington, DE 19805-3241  
Capacity: 6 women  
Established 2014

### **House of Joseph II**

*For men and women living with HIV/AIDS*  
Wilmington, DE 19802-4833  
Capacity: 16 individuals  
Established 1997

### **Maria Lorenzo Longo House**

*Permanent supportive housing for single women*  
822 Jefferson Street  
Wilmington, DE 19801-1432  
Capacity: 6 women  
Established 2007

# Emmanuel Dining Room

Emmanuel Dining Room has three locations in the greater Wilmington area, each of which provides nutritious meals for any hungry person who comes through the door. Beyond the food, guests receive respect and are treated with dignity. EDR West serves breakfast weekdays and lunch every day of the year. The South and East locations each serve lunch most days of the year. Hundreds of people are served each day at EDR.

### **Emmanuel Dining Room East**

*Food facility for the hungry*  
226 North Walnut Street  
Wilmington, DE 19801-3934  
Established 1980

The Ministry of Caring's residential programs are designed to meet the special needs of individual residents. Some have health issues, mental or physical disabilities, or be at risk of returning to homelessness.

### **Nazareth House Permanent Residence I**

*For couples or families*  
106 North Broom Street  
Wilmington, DE 19805-4241  
Capacity: 3 families  
Established as transitional residence 1998

### **Nazareth House Permanent Residence II**

*For couples or families*  
898 Linden Street  
Wilmington, DE 19805-4423  
Capacity: 4 families  
Established as transitional residence 1999

### **Padre Pio House**

*For single men with special needs*  
213 North Jackson Street  
Wilmington, DE 19805-3649  
Capacity: 5 men  
Established 2010



*Emmanuel Dining Room West  
(Photo: Ron Dubick)*

### **Emmanuel Dining Room South**

*Food facility for the hungry*  
500 Rogers Road  
New Castle, DE 19720-1398  
Established 1987

### **Emmanuel Dining Room West**

*Food facility for the hungry*  
121 North Jackson Street  
Wilmington, DE 19805-3670  
Established 1979



# Programs (continued)

## Support Services

Beyond shelter and nourishment, the Ministry strives to meet the needs of the people it serves. This continuum of care includes medical and dental services, help finding employment, clothing and household supplies, and the opportunity to take a basic shower.

### **Distribution Center**

*Supplies, furniture and clothing*

1410 N. Claymont Street  
Wilmington, DE 19802-5527  
Established 1989

### **Francis X. Norton Center**

*Activities and meals*

917 N. Madison Street  
Wilmington, DE 19801-1439  
Established 1998

### **Job Placement Center**

*Employment service for the disadvantaged*

1100 Lancaster Avenue  
Wilmington, DE 19805-4009  
Established 1985

### **Pierre Toussaint Dental Office**

*Dental service for the poor*

830 Spruce Street  
Wilmington, DE 19801-4205  
Established 1995

## Child Care

The Ministry of Caring operates three child care centers, which are bright and lively places of learning and play. The children in these three facilities receive the attention, education, nutrition and stability they need to grow into intelligent, responsible adults.



### **Child Care Center**

*Early learning center for poor & homeless children*

221 North Jackson Street  
Wilmington, DE 19805-3649  
Licensed capacity: 73 children  
Established 1992

## Working Toward His Goals

Therion Johnson first came to the Ministry's **Job Placement Center** in January 2013 as a recent high school graduate.

Job counselor Renée Mosley helped him find a position with AlliedBarton Security, working in a downtown Capital One office.



*Eric Jennings*

"I've never missed a day of work, never took a day off," he said, "Any time they need me to come in, I do."

"[The job] meant a lot. It was something I didn't know I could get," he said. "I got health insurance, and I can apply to schools and maintain the balance."

The Newark High School graduate has been accepted to the Art Institute of Philadelphia and hopes plans to one day work in video editing and production.

### **Samaritan Outreach**

*Providing assistance to the unsheltered homeless*

1410 N. Claymont Street  
Wilmington, DE 19802-5227  
Established 1995

### **St. Clare Medical Outreach van**

*Medical care for the poor, in cooperation with St. Francis Hospital*

701 N. Clayton Street  
Wilmington, DE 19805-3165  
Established 1992

### **Guardian Angel Child Care**

*Child care & kindergarten for children of working parents*

1000 Wilson Street  
Wilmington, DE 19801-3432  
Licensed capacity: 83 children  
Established 1998

### **Il Bambino**

*Infant care for children of working parents*

903 North Madison  
Street  
Wilmington, DE  
19801-1439  
Licensed capacity:  
23 infants  
Established 2003





# 2014 By the Numbers

**Emmanuel Dining Room** served 182,799 meals • 272 people sought employment through the **Job Placement Center** • 128 children were enrolled in **child care programs** • **Pierre Toussaint Dental Office** welcomed 199 new patients and had 2,227 appointments • **Distribution Center** provided 1,586 showers and hygiene kits • **Samaritan Outreach** welcomed 154 clients • **Shelters** admitted 510 clients and provided 23,537 sheltered nights • **St. Clare Medical Outreach** had 1,755 patient encounters

## Partners in Caring

The Ministry of Caring is fortunate to have the support of many partners, ranging from local groups to federal programs. Dozens of staff members are full-time volunteers, and nearly 100 church and community groups provide meals at Emmanuel Dining Room. Below are some of the other groups with whom we work.

**AmeriCorps** is a federally funded program launched in 1994 that allows members to work directly with the Ministry of Caring clients who are most in need.

**Capuchin Friars** are an Order of brothers inspired by ideals of St. Francis of Assisi, living in community and staffing numerous facets of the Ministry.

**Capuchin Poor Clares** are a group of cloistered nuns who came to Wilmington from Mexico in 1986. They prepare meals for the shelters and help with laundry, sewing, mailings and other tasks.

**Foster Grandparent Program of Delaware** is a federal mentoring program operated by the Delaware State Office of Volunteerism for adults ages 55 and over who are dedicated to helping children.

**Jewish Family Services of Delaware** offers counseling, case management, youth development and communal services.

**Lutheran Volunteer Corps** is a one-year national volunteer service program designed for men and women who want to explore their spirituality and work for social justice.

**Methodist Action Program** makes available the Old



*Ministry of Caring Guild Members at Burger Battle*

Asbury Methodist Church rent-free to Emmanuel Dining Room East on Walnut Street in Wilmington.

**Ministry of Caring Guild** is a dedicated group who provide the Ministry with volunteer support and organize several activities and fundraising events.

**Senior Companions**, which pairs volunteers ages 55 and over with adults who have difficulty with simple tasks, supplies staff who help seniors at the Francis X. Norton Center.

**St. Francis Hospital** partners with the Ministry through the St. Clare Medical Outreach program, a medical van serving the uninsured. The Hospital also supports House of Joseph II, a permanent residence for people with HIV/AIDS.

**Wilmington Senior Center** operates the federal Title V program for employment of low-income seniors, providing staff throughout the Ministry of Caring.



# Statement of Financial Position

December 31, 2014, and 2013

	<u><b>2014</b></u>	<u><b>2013*</b></u>
<b>ASSETS</b>		
Cash and Cash Equivalents	\$ 942,758	\$ 315,670
Cash and Cash Equivalents - Restricted for Investment in Capital	952,832	971,019
Grants Receivable	891,465	1,809,783
Promises to Give - Net	78,128	118,733
Prepaid Expenses and Other Assets	95,298	98,155
Due from Affiliated Organizations	206,718	203,678
Mortgage Escrow Accounts	326,503	321,160
Investments	13,248,382	12,721,411
Property and Equipment - Net	16,163,499	16,452,820
Beneficial Interest in Split-Interest Agreements	<u>1,139,547</u>	<u>1,107,425</u>
<b>TOTAL ASSETS</b>	<b><u>\$ 34,045,130</u></b>	<b><u>\$ 34,119,854</u></b>
<b>LIABILITIES</b>		
Accounts Payable	\$ 227,362	\$ 187,197
Accrued Expenses	259,961	261,387
Accrued Construction Costs Payable	181,987	26,237
Security and Other Deposits	32,735	31,891
Due to Affiliated Organizations	81,341	260,564
Line of Credit	455,464	573,799
Accrued Credit Losses (Loan Guarantee)	335,857	647,587
Mortgages Payable - Delaware State Housing Authority	<u>944,446</u>	<u>944,446</u>
<b>TOTAL LIABILITIES</b>	<b><u>\$ 2,519,153</u></b>	<b><u>\$ 2,933,108</u></b>
<b>NET ASSETS</b>		
Unrestricted	27,637,885	27,228,825
Temporarily Restricted	2,975,214	3,061,917
Permanently Restricted	<u>912,878</u>	<u>896,004</u>
<b>TOTAL NET ASSETS</b>	<b><u>\$ 31,525,977</u></b>	<b><u>\$ 31,186,746</u></b>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b><u>\$ 34,045,130</u></b>	<b><u>\$ 34,119,854</u></b>

\*Restated

This is a summary balance sheet that reflects the financial status of the Ministry of Caring as of December 31, 2013, but is not a complete financial statement. Belfint, Lyons and Shuman, PA, have completed the audit of the financial statements. Copies of the audited financial statements and IRS Form 990 are available online.

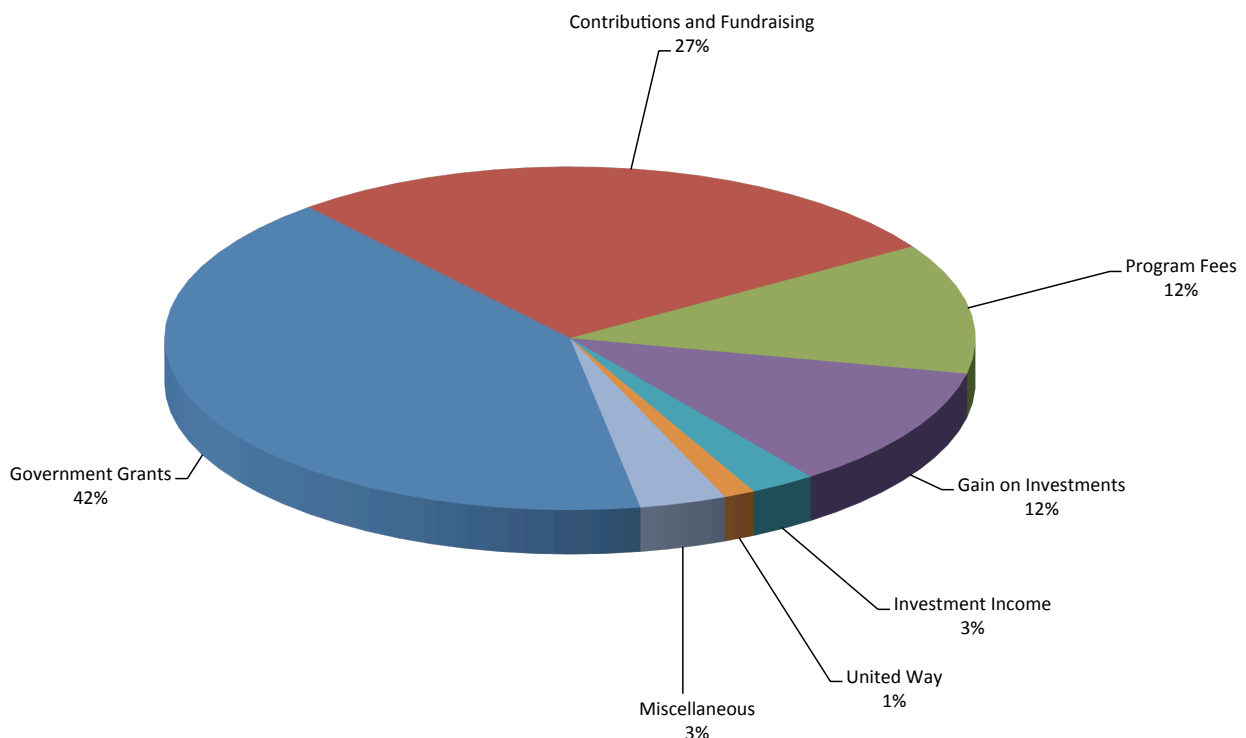


# Schedule of Activities

	Net Operating Revenue	Investment Income	Total Income	Total Expenses	Net Revenue Over (Under) Expenses
Ministry of Caring Guild	201,637	-	201,637	56,302	145,335
Bethany House Transitional Residence	103,357	-	103,357	58,399	44,958
Child Care Fund	1,277,231	636,344	1,913,575	1,548,040	365,535
Emmanuel Dining Room	545,220	43,154	588,374	587,259	1,115
House of Joseph I	280,930	3,481	284,411	298,673	(14,262)
House of Joseph II	992,884	18,799	1,011,683	880,133	131,550
House of Joseph Transitional Residence	146,138	-	146,138	123,018	23,120
Job Placement Center	210,639	22,128	232,767	356,877	(124,110)
Mary Mother of Hope House I	386,737	21,995	408,732	436,584	(27,852)
Mary Mother of Hope House II & III	464,168	5,907	470,075	526,783	(56,708)
Mary Mother of Hope House TR	101,600	4,387	105,987	81,070	24,917
Nazareth House Transitional Residence	91,295	595	91,890	91,658	232
Pierre Toussaint Dental Office	556,822	8,966	565,788	436,016	129,772
Samaritan Outreach	160,125	-	160,125	162,934	(2,809)
St. Francis Transitional Residence	207,543	13,069	220,612	156,858	63,754
Francis X. Norton Center	133,977	-	133,977	255,816	(121,839)
Maria Lorenza Longo	26,554	-	26,554	24,335	2,219
Sacred Heart Residence	-	-	-	506	(506)
Padre Pio	16,541	-	16,541	18,666	(2,125)
Administration	2,191,571	558,979	2,750,550	2,993,615	(243,065)
<b>TOTAL</b>	<b>8,094,969</b>	<b>1,337,804</b>	<b>9,432,773</b>	<b>9,093,542</b>	<b>339,231</b>

*Note: Operating transactions occurring between Ministry of Caring programs have been excluded from the above schedule of activities.*

## Sources of Funding





# THE MINISTRY OF CARING INC.

## Administrative Offices

### **Ministry of Caring**

Administrative Office  
506 N. Church St.  
Wilmington, DE 19801-4812  
652-5523 • Fax: 652-1919

### **Andrisani Building**

Administrative Office  
1803 W. Sixth Street  
Wilmington, DE 19805-3005  
428-3702 • Fax: 428-3705

### **Sacred Heart Administration**

Administrative Office  
903 N. Madison Street  
Wilmington, DE 19801  
888-1420 • Fax: 594-9450

### **Sacred Heart House**

917 N. Madison Street  
Wilmington, DE 19801-1497  
428-3652 • Fax: 428-3655

## Program Facilities

### **Bethany House**

For women with special needs  
601 N. Jackson Street  
Wilmington, DE 19805-3241  
302-656-8391

### **Bethany House II**

For women with special needs  
615 N. Jackson Street  
Wilmington, DE 19805-3241  
302-656-8391

### **Child Care Center**

Early learning center for poor & homeless children  
221 N. Jackson Street  
Wilmington, DE 19805-3649  
302-652-8992 • Fax: 652-8945

### **Distribution Center**

Supplies, furniture & clothing  
1410 N. Claymont Street  
Wilmington, DE 19802-5227  
302-652-0969 • Fax: 594-9478

### **Emmanuel Dining Room East**

Food facility for the hungry  
226 N. Walnut Street  
Wilmington, DE 19801-3934  
302-652-2577

### **Emmanuel Dining Room South**

Food facility for the hungry  
500 Rogers Road  
New Castle, DE 19720-1398  
302-577-2951

### **Emmanuel Dining Room West**

Food facility for the hungry  
121 N. Jackson Street  
Wilmington, DE 19805-3670  
302-652-3228 • Fax: 652-2576

### **Francis X. Norton Center**

917 N. Madison Street  
Wilmington, DE 19801-1497  
302-594-9455 • Fax: 428-3655

### **Guardian Angel Child Care**

Child care & kindergarten  
for children of working parents  
1000 Wilson Street  
Wilmington, DE 19801-3432  
302-428-3620 • Fax: 428-3622

### **House of Joseph I**

Emergency shelter for single men  
1328 W. 3rd Street  
Wilmington, DE 19805-3662  
302-652-0904 • Fax: 594-9472

### **House of Joseph II**

Residence for men and women living with AIDS  
Wilmington, DE 19802-4833  
302-594-9473 • Fax: 594-9494

### **House of Joseph Transitional Residence**

For single, employable men and women  
704 West Street  
Wilmington, DE 19801-1524

### **Il Bambino**

Infant care for children of working parents  
903 N. Madison Street  
Wilmington, DE 19801-1439  
302-594-9449 • Fax: 594-9450

### **Il Cappuccino**

Catering and Dining Hall  
221 N. Jackson Street  
Wilmington, DE 19805-3649  
302-652-5516

### **Job Placement Center**

Employment service for the disadvantaged  
1100 Lancaster Avenue  
Wilmington, DE 19805-4009  
302-652-5522 • Fax: 594-9434

### **Maria Lorenza Longo House**

Permanent supportive housing for single women  
822 Jefferson Street  
Wilmington, DE 19801-1432  
302-652-1758 • Fax: 652-1759

### **Mary Mother of Hope House I**

Emergency shelter for single women  
1103 W. 8th Street  
Wilmington, DE 19806-4605  
302-652-8532 • Fax: 594-9434

### **Mary Mother of Hope House II**

Emergency shelter for women with children  
121 N. Jackson Street  
Wilmington, DE 19805-3670  
302-652-1935 • Fax: 594-9475

### **Mary Mother of Hope House III**

Emergency shelter for women with children  
515 N. Broom Street  
Wilmington, DE 19805-3114  
302-652-0970 • Fax: 594-9496

### **Mary Mother of Hope Permanent Residence**

For single women  
818 Jefferson Street  
Wilmington, DE 19801-1432

### **Nazareth House Transitional Residence**

For couples or families  
898 Linden Street  
Wilmington, DE 19805-4423

106 N. Broom Street  
Wilmington, DE 19805-4241

### **Nazareth Long-term Housing**

Homes for families & individuals  
807 W. 6th Street  
Wilmington, DE 19801-2033

111 N. Jackson Street  
Wilmington, DE 19805-3670

203 N. Jackson Street  
Wilmington, DE 19805-3649

809 N. Jefferson Street  
Wilmington, DE 19801-1431

207 S. Van Buren Street  
Wilmington, DE 19805-4020

### **Padre Pio House**

For single men with special needs  
213 N. Jackson Street  
Wilmington, DE 19805-3649  
302-658-6123

### **Pierre Toussaint Dental Office**

Dental service for the poor  
830 Spruce Street  
Wilmington, DE 19801-4205  
302-652-8947 • Fax: 652-8994

### **Samaritan Outreach**

A program to assist the unsheltered homeless  
1410 N. Claymont Street  
Wilmington, DE 19802-5227  
302-594-9476 • Fax: 594-9478

### **St. Francis Transitional Residence**

For women with children  
103-107 N. Jackson Street  
Wilmington, DE 19805-3648

830 Spruce Street  
Wilmington, DE 19801-4205