

THE MINISTRY OF CARING INC.

2019 ANNUAL REPORT



THE MINISTRY OF CARING INC.



Serving the poor since 1977

115 East 14th Street
Wilmington, DE 19801-3209

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OUR MISSION

The Ministry of Caring, incorporated in Delaware on April 27, 1977, is committed to serving ongoing needs of the poor by providing food for the hungry; emergency shelter, permanent supportive and permanent housing for the homeless; job assistance for the unemployed; clothing, furniture and other home goods for the needy; child care for homeless, poor and working parents' children; residential services for people living with HIV/AIDS, medical and dental services for the uninsured poor, and advocacy with compassionate outreach to the disenfranchised.

We are committed to creating safe and affordable housing for low-income senior citizens. We have sponsored the establishment of Sacred Heart Village I, Sacred Heart Village II (HUD Section 202) and Village of St. John (Low Income Housing Tax Credits).

Our programs, staff and volunteers offer hospitality and friendship while providing basic needs to help the poor gain self-sufficiency, focus on restoration of their self-worth and renew hope for the future. Our deepest core belief, reflected in all we do, is a simple but compelling one, that the poor should never be treated poorly but with love, dignity and respect.

A LETTER FROM THE EXECUTIVE DIRECTOR

Dear Friends,

Thanks to our incredible network of partners, supporters and staff, 2019 was an amazing, unforgettable year for the Ministry of Caring!

This year, we celebrated Emmanuel Dining Room's 40th anniversary and completion of our third affordable senior housing community, the Village of St. John.

Just one of these occasions could have been the year's highlight, but we also received a proclamation from Governor John Carney, honoring our 40 years of feeding our most needy neighbors.

Board of Directors members Marilyn Monahan and Barbra Andrisani planned our Emmanuel Dining Room's anniversary dinner at Du Pont Country Club. This remarkable fundraiser will provide the finances necessary to operate the three facilities to feed the hungry during the coming year.

Opening the Village of St. John – the most creative and costly project in the ministry's history – helps to ease a persistent shortage of affordable housing that leaves senior citizens at risk of homelessness here and across the country.

With widespread support at national, state, county and city levels, we transformed the long-closed Cathedral of St. John campus in Old Brandywine Village into the Village of St. John. The \$22.4 million project created 53 affordable units for low- to moderate-income seniors 62 or older, helping to revitalize its community and saving a unique historic landmark.

Both its completion and 40 years of serving meals demonstrate the power of pulling together to help those in need.

We can't adequately thank – or even count – all the donors, funders, volunteers, staff and other supporters who made those accomplishments possible this year.

And the whole time, our other programs continued their important daily work of serving the homeless and poor.

That is another important achievement of 2019. Day in and day out, we continue our mission, providing food, emergency shelter, clothing, childcare, counseling, training/employment, dental/medical care, supportive and permanent housing.

I thank God for this remarkable year – and all of you whose generosity and hard work made it possible.

May the Lord bless and reward you for your kindness to the poor.

Gratefully,

A handwritten signature in blue ink that reads "Br. Ronald". The signature is written in a cursive, flowing style.

Brother Ronald Giannone, OFM Cap.



LEADERSHIP & ENERGY

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Kate Wright

Dedication

This report is dedicated to our dear friend and advocate, The Honorable James M. Baker.

At 24, the Ohio native and U.S. Air Force veteran came to Delaware through VISTA, the domestic program of the Peace Corps.

After years of service through VISTA and other community organizations, he was elected in 1972 to Wilmington City Council, becoming known for his no-nonsense approach. In 1984, he became the first African American City Council President, later its longest-serving one.

Elected Wilmington's 54th mayor in 2001, he also made history as the first to serve three terms.

In 2013, Governor Jack Markell awarded him The Order of the First State, the highest honor governors can bestow, citing his 40 years of public service. Jim also is widely recognized for "The Genuine American Music," considered the definitive encyclopedia of jazz, which he wrote while in office.

Since then, the city and ministry continue to be blessed by his service and involvement. Still affectionately called "Mister Mayor," Jim has been an outstanding member and president of the ministry's Board of Directors. We deeply appreciate his leadership, including toward creating the Village of St. John, with thanks for his commitment to lead its inaugural Board of Directors.



Then Wilmington Mayor James M. Baker, speaking at Sacred Heart Village I's opening, supported more affordable housing for senior citizens, including the ministry's Village of St. John project.

FIGHTING POVERTY IN DELAWARE

More than one of every 10 Delawareans is living in poverty this year.

With 11.3 percent of the state population in poverty, our neighbors fare worse than our country overall.

Nationally, 10.5 percent or 34 million Americans live under bleak poverty levels. The U.S. Census Bureau reports poverty thresholds of \$16,521 for households of two people, \$26,172 for four and \$35,129 for six – at a time studies report a profound shortage of affordable housing, with just 37 affordable homes available for every 100 extremely low-income renter households.

That translates into about three of every five poor families having to spend more than half their income on housing alone.

One of every eight Delawareans struggles with hunger, Feeding America reports, and that increases to one of every five among children.

THE BIG PICTURE

Numbers that document the extent of poverty around the country and in our state – especially Wilmington, the state's largest city, where the Ministry of Caring is based – draw together like the pale blue lines of a paint-by-number image, guiding us to fill in so many areas of need that come together as the big picture of grim survival at the ragged and bleak margins of our society.

And while our program statistics show the ministry's powerful impact on thousands of lives of those living under bridges, in their cars, doubled up on the floors of relatives' and friends' homes, we know that none of our efforts' success – in 2019 or any year – would be possible without the dedication of our staff, kindness of our donors and generosity of grant providers who are so much more than statistics.

Words fail us to describe the depth of our gratitude to all of them, and to our dedicated Ministry of Caring Guild and Board of Directors. We thank God for their kindness of heart and we



International Night dinners have been fundraising to feed the poor since 1983, just one year after the start of our signature Emmanuel Dining Room Auction, an annual event the media dubbed “the granddaddy of Delaware benefit auctions.”

With the state's highest concentration of poverty persistently in Wilmington, another study found African American and Latino households in the city typically have half the median household income of white households.



Sacred Heart Village I opened in 2001 as the ministry's first and model affordable senior housing complex.

thank them all for their continuing commitment to our core value that the poor should never be treated poorly, but with dignity, respect and love.

TACKLING THE PROBLEMS

In 1977, the Ministry of Caring began the first shelter for homeless women on the Delmarva Peninsula, going beyond housing to provide food, clothing, financial education, employment assistance and a sense of community focused on growing toward independent living.

To date, our Mary Mother of Hope House I has served more than 7,000 women, as our programs have grown considerably.

Our Emmanuel Dining Room – supported by ecumenical meal partners including churches, synagogues, temples, mosques, other faith groups, businesses, clubs and circles of friends – has served more than 7 million meals. This year alone, its three sites served a total of 176,791 meals, no requirements and no questions asked.

We now provide a variety of emergency shelters for men, women and women with children, providing 24,533 nights of safe, comfortable and dignified shelter for those in need this year at Mary Mother of Hope House I, II & III and House of Joseph I.

Our St. Francis Holistic Housing and House of Joseph Holistic Housing this year grew to 7,730 total admissions, with 70 more clients placed by our Rapid Rehousing Program in partnership with Wilmington property owners.

Our newest program, Samaritan Housing, was created as a more humane and supportive approach to the State of Delaware's emergency housing voucher program, which typically places families in low-cost motels without meals or other services. Now state-supported as a successful alternative, Samaritan Housing this year provided 78 individuals with 183 days of shelter.

The ministry's longest-term housing is provided at Bethany House I & II, House of Joseph II, Maria Lorenza Longo House, Mary Mother of Hope Permanent Housing, Nazareth Permanent Housing, Padre Pio House, and Samaritan Housing. Together, these important facilities this year served a total of 24,602 individuals in need.

Our Job Placement Center, which also assists clients with resume building and job

retention, this year served 42 clients, securing 56 jobs as well as 16 supplemental employment opportunities. The same program offers training for Certified Nursing Assistants (CNA), graduating five this year, and has begun to offer training for commercial drivers' licensing (CDL).

To address the dilemma of affordable childcare as a major hurdle for lower-income parents' employment, our Child Care Program – Il Bambino for infants, with the Child Care Center and Guardian Angel Child Care serving through kindergarten – this year provided affordable, top-quality care for 175 children. Notably, all three sites have earned the top 5-star rating through the state-sponsored childcare evaluation and improvement program, with Il Bambino being the only infant care location to do so in Delaware.

With needed dental care being a quality of life issue typically beyond the means of the poor who often suffer years of needless pain, our Pierre Toussaint Dental Office served 301 uninsured patients through the year with a total of 1,227 visits.

Understanding that even something as simple as a hot shower can make a big difference to the unsheltered homeless, we continued offering them this year at our Samaritan Outreach, co-located with our Distribution Center. Together, these two programs counted 4,676 visits by clients, including 534 without permanent shelter, who were given thousands of donated items of clothing, furniture, hygiene kits and home goods.

Ministry-sponsored programs – Mother Teresa House Inc. (HUD Section 811), Sacred Heart Village I Inc., Sacred Heart Village II Inc. (HUD Section 202) and Sacred Heart Housing Inc. (Community Housing Development Organization) – continued this year to help ease our area's chronic shortage of affordable senior housing and housing for otherwise homeless people living with advanced HIV/AIDS. Joined this year by our latest project, the Village of St. John, our sponsored but separately incorporated programs created and maintain housing capacity for more than 300 income-eligible people.

COMMEMORATING EMMANUEL DINING ROOM'S 40TH ANNIVERSARY

To celebrate this special milestone of the ministry's best-known program, supporters gathered November 20, 2019, at the Du Pont Country Club near Wilmington. The dinner fundraiser with scores of sponsors included entertainment by talented youngsters of the Imagination Players, a youth/music ensemble directed by Debbra A. Johnson, the debut of a video about Emmanuel Dining Room, a delightful dinner and 40th anniversary party favor bread boards for guests. Senior Grant Writer Anthea Piscarik offered a moving invocation, Site Manager Renee Mosley shared the gratitude of guests at Emmanuel Dining Room West and Emmanuel Dining Room Program Manager ReeNee LaFate helped close the evening with a touching benediction. But a standing ovation, thunderous applause and cheers followed the memorable remarks we share here. They are the words of the ministry's founder and executive director, the man who first envisioned a place where all would be welcomed and fed – no requirements, no questions asked – and served as family with respect, dignity and love.



Nearly 250 enthusiastic supporters gathered to celebrate Emmanuel Dining Room's 40th anniversary at a landmark celebration fundraiser chaired by Marilyn Monahan and Barbra Andrisani. Tables' centerpieces, artfully full of fresh fruits and vegetables, were delivered after the event to be disassembled and enjoyed by guests at all three dining room sites.

Brother Ronald's reflects on Emmanuel Dining Room's 40 years of service

Good evening. Thank you all for coming to celebrate the 40th anniversary of the Emmanuel Dining Room. We need the continuing support and the goodness of people like you to keep food on the table.

But let me look back to the beginning. I remember November 30, 1979, like it was yesterday.

That was the day Emmanuel Dining Room served its first meal. But before I tell you about that, let me tell you how Emmanuel Dining Room came to be.

In those days, the Ministry of Caring had just one program, Mary Mother of Hope House, and it was the only shelter for homeless women on the Delmarva Peninsula.

Then the phone rang. It was Family Services Travelers Aid, a program that networked social services for people in emergencies. They told me there was a hunger crisis in Wilmington, many were going hungry every day. Then they asked, was there anything the ministry could do?

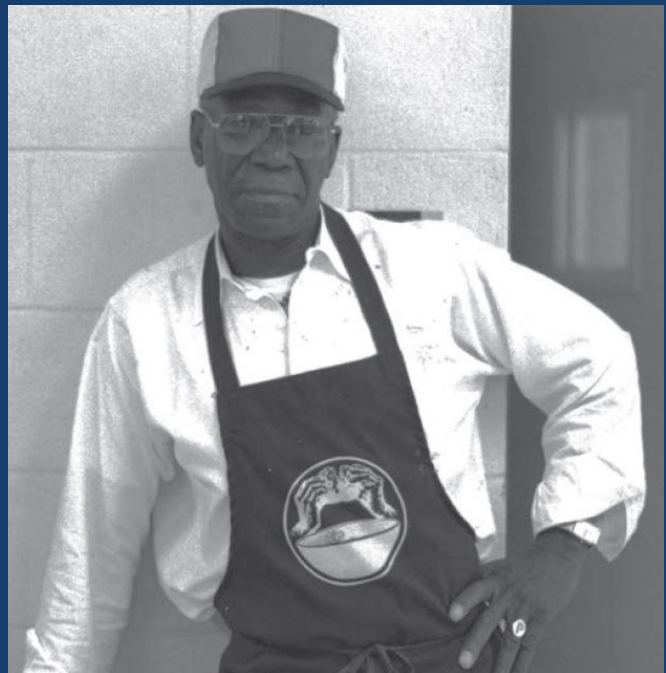
I turned to the Ministry of Caring Board of Directors, led by my beloved friend Jim Collins, may he rest in peace. After a lot of discussion, there was a decision – one that would change the ministry forever.

We decided to start Emmanuel Dining Room.

A steering committee consisting of various religious denominations began research – even visiting soup kitchens in big cities – and confirming the need. The steering committee steered the Emmanuel Dining Room into existence.

We would not make our guests carry trays or get food out of huge pots onto their plates. And we wouldn't ask any questions, pose restrictions, check their income or make them hear a sermon before eating. No, we would serve them with dignity – no questions asked. We would set places for them at the table, seat them, serve them, thank them for coming and clean up after them.

With that model – one we still follow today – we prepared to open Emmanuel Dining Room in the hall of Sacred Heart Church, where the ministry's Francis X. Norton Center stands today. We spread the word and put out fliers. We contacted everyone we could think of. Free meals, once a week, at Emmanuel Dining Room! Anyone welcome. And we made delicious sandwiches and soup for 50 people – thanks to Emmanuel Dining Room's first donation, \$20 from a generous lady named Mary



The late Odell Parker brought wisdom and kindness to managing Emmanuel Dining Room East at the Old Asbury Methodist Church in an especially poor part of Wilmington.

Collings.

Everything was ready to go on that beautiful day of November 30, 1979. And when we opened Emmanuel Dining Room, we truly were humbled. If you ask me why, I will tell you: Only one man came, while we were expecting to feed so many. But it was a start and an important lesson was learnt: How humbling it is for the poor or for anyone to stand on a breadline.

Soon we were drawing a crowd – 50 people a day by May – and serving meals Monday through Friday. But the whole time we worried about our guests going hungry on the weekends when the church hall wasn't available. Then, in May 1980, the Methodist Action Program invited us to use their Old Asbury Church on Walnut Street, where we started serving weekend meals.

Ever since then, Emmanuel Dining Room has fed the poor 7 days a week, 365 days a year.

But change was coming.

Sacred Heart sent us a registered letter saying that we had to move Emmanuel Dining Room out of their hall. So, we moved the whole operation to Old Asbury. There, we noticed that our meal guests didn't reflect the full spectrum of hunger. Almost all our guests were men, and most were African American.

This made me determined to look for a building



In the earliest days of Emmanuel Dining Room West, Brother Andrew Jamieson spotted a disturbing trend of increasing numbers of hungry families instead of the homelessness stereotype of alcoholic old men.

of our own on the west side of the city.

Our own building there would create stability, serve the need in the growing Hispanic community and provide a safe and comfortable place for families with children – a demographic that grew fast after we converted an old Wilmington Fire Station into Emmanuel Dining Room West.

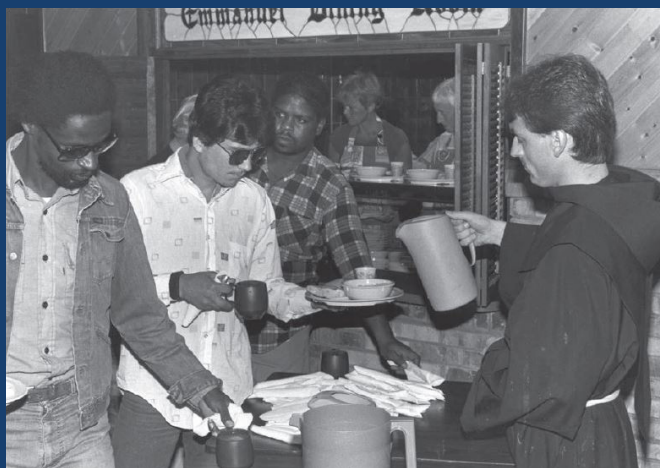
And we added "East" to Emmanuel Dining Room at Old Asbury. In 1980, we began to get churches to commit to providing meals on a rotating basis.

It was wonderful to see people of different faiths answer this call.

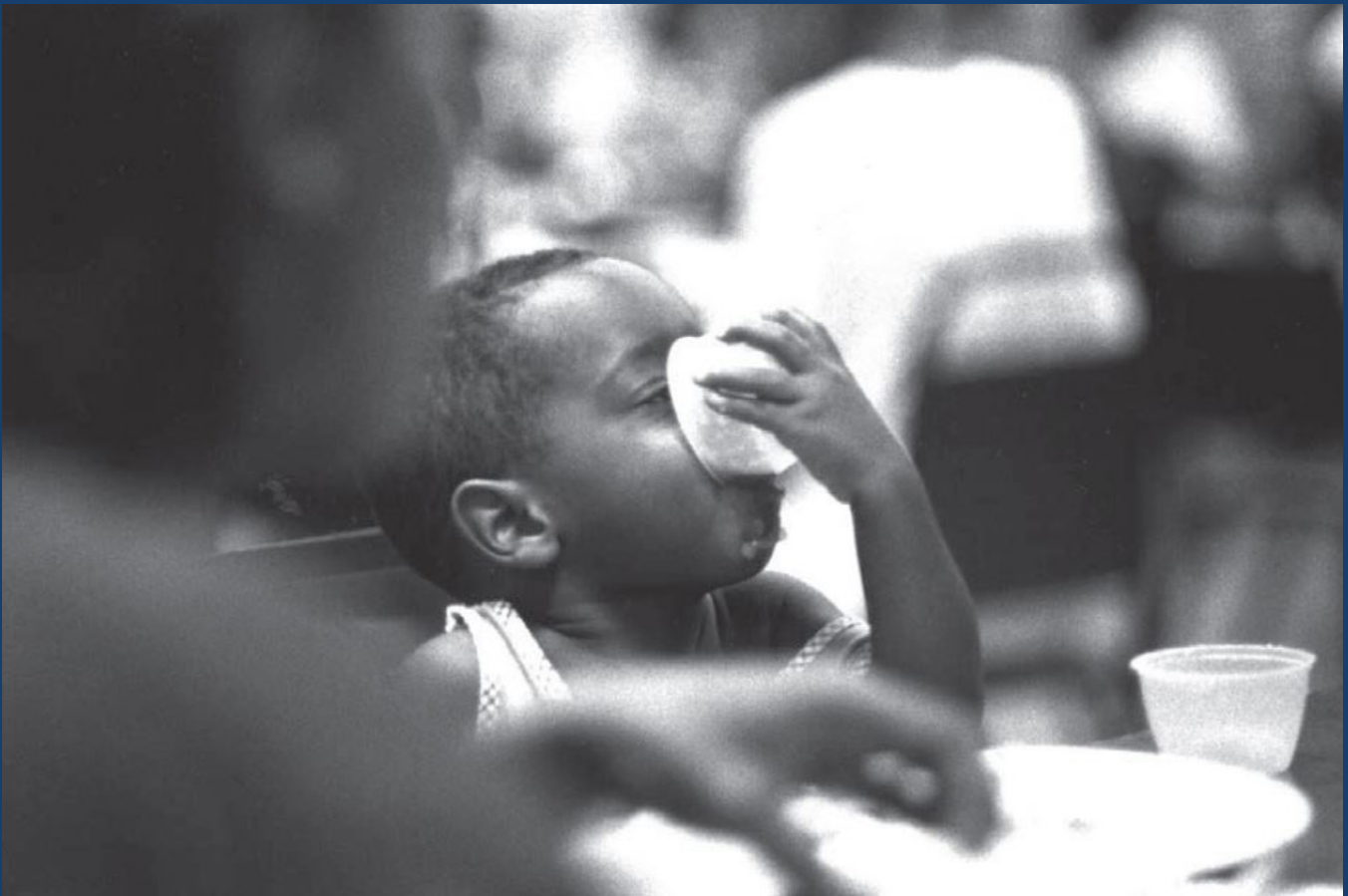
Among our first meal partners were Immaculate Heart of Mary, Christ Church, Limestone Presbyterian and the response from the Jewish community was tremendous – three synagogues and Jewish Family Services.

Then, in the mid-1980s, Governor Mike Castle asked the ministry to start serving meals at the DeLaWarr State Service Center on Rogers Road just south of Wilmington. That became Emmanuel Dining Room South.

Meanwhile, our ecumenical circle of support continued to grow and now includes close to 100 churches, synagogues, temples, other faith organizations, businesses, service clubs, even groups of friends. And we added breakfast, which grew its own groups with committees



Emmanuel Dining Room's second director, Brother Bob Artman, OFM Cap., shown serving at Emmanuel Dining Room West, had many guests ask about opportunities for employment.



As Emmanuel Dining Room fed surprisingly growing numbers of children in its early years, a study found nearly 35 percent of Wilmington's children were living in poverty.

naming themselves by what they serve – The Cold Cereal, Egg, Oatmeal, Pancake and French Toast committees.

I would like to thank everyone who has made this remarkable service to the homeless and poor possible – starting with Mary Collings who gave that first \$20 with enough faith to move a mountain.

I thank every group that provides a meal, every host of an International Night Dinner, which is a fundraiser second only to our Emmanuel Dining Room Auction every spring.

Thank you to everyone who has given their support, time, skills and resources.

We also should remember that we live in a time when Federal Reserve experts say two of every five American adults can't afford a \$400 emergency without borrowing money or selling something, making them at-risk of eviction or, even tragically

so, homelessness.

Without the generosity of people like you, Emmanuel Dining Room never could serve more than 160,000 meals every year – or handle donation collections for the distribution of hundreds of food boxes and thousands of Adopt-a-Child gifts at the holidays.

Seeing the needs of our guests at Emmanuel Dining Room led to the ministry's creation of the Job Placement Center and House of Joseph. That's because Emmanuel Dining Room has its pulse on the needs of the poor. They brought our attention and understanding to the tragedy of people living with HIV/AIDS – homeless after their families rejected them because of the stigma of the disease.

Many Emmanuel Dining Room guests went on to have homes and families of their own. Many became ministry employees. I am reminded especially of Alonzo Wells, the longest-serving



Brother Andrew Jamieson, OFM Cap., served as Emmanuel Dining Room's first director and suggested the auction that became its trademark fundraiser.

employee at Sacred Heart Village, and Margaret Nusbaum, who went from homelessness to become our first client to serve on our Board of Directors.

Finally, I would like to say that we should never forget that our food and caring may be the only kindness some feel in any given day ... or longer.

With Thanksgiving just around the corner, I remember one volunteer who started helping at Emmanuel Dining Room after her parents died. I gave this volunteer the Thanksgiving task of thanking our guests, handing out pies for them to take home – and offering hugs to any of our guests that wanted one.

She told me last Thanksgiving at Emmanuel Dining Room was one she never will forget. When she was giving hugs, a ragged old man wept in her arms. He said, "No one has hugged me in more than 20 years."

This is the spirit of Emmanuel Dining Room, 40 years strong and going.

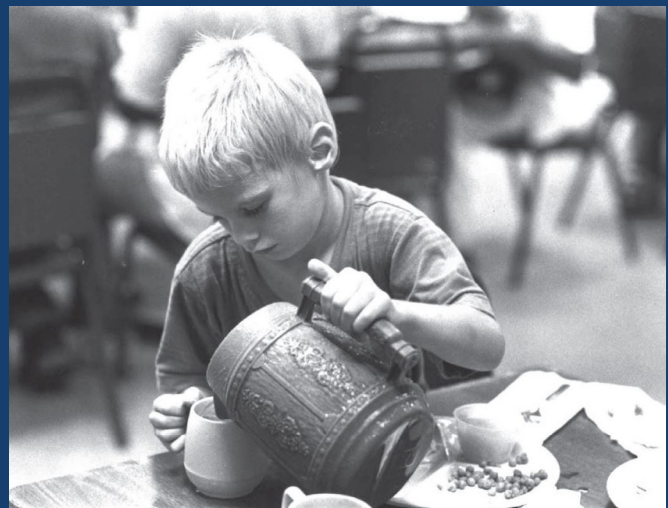
Going with dignity and respect, so that the poor will never, ever be treated poorly. Emmanuel Dining Room is going because of people like you.

Thank you ALL for 40 years of support and I will look forward to seeing you all this spring at the Emmanuel Dining Room Auction.

Before I conclude my remarks, I want to give special thanks to Barbra Andrisani and to Marilyn



Brother Ronald and Sister Mary Cordula Brand, OSF, are shown here visiting the vacant fire station that became the Capuchin Center with Emmanuel Dining Room at ground level and Mary Mother of Hope House II upstairs.



When Emmanuel Dining Room began serving breakfast, many parents brought their children before school and daily during summer vacations.

Monahan as co-chairs of this event. Together they raised over \$300,000!

And may God bless and reward you for your kindness to the poor.



Sister Mary Cordula Brand, OSF, a Wilmington native, suggested the old Wilmington Fire Department Station 8 to Brother Ronald as a possible West Side site for Emmanuel Dining Room.

Proclamation honors Emmanuel Dining Room

Governor John Carney, an honored guest at Emmanuel Dining Room's 40th anniversary celebration, presented this proclamation, signed by himself and Lieutenant Governor Bethany Hall-Long, on behalf of the people of Delaware.

"There is no doubt the Emmanuel Dining Room makes a significant difference in the lives of the people they serve," the governor said later, calling its sites "a place of nourishment and support for many in Delaware, providing meals to all who come through its doors for the past 40 years. Thank you to the Ministry of Caring," he added, "and to all of their volunteers, for your selfless work on behalf of others."



Partners in Compassion

The ministry's service depends on and is made stronger by our ecumenical partners, all sharing compassion for the poor. Our volunteers, blessedly too numerous to name, also magnify our service with their partnership and commitment. Each of us – and our community as a whole – is strengthened by each other's love and generosity, as well as the network of caring we create together.

Capuchin Friars are an order of little brothers inspired by ideals of St. Francis of Assisi, living in community and providing support for programs of the Ministry of Caring.

AmeriCorps is a federally funded program, founded in 1994, that matches members to work for one year with programs such as the Ministry of Caring in direct service to most-needy clients.

Capuchin Poor Clares are an order of cloistered nuns who came to Wilmington from Mexico in 1986. They support the ministry with their constant prayer and help with a variety of tasks including laundry and preparation of mailings to supporters.

Foster Grandparent Program of Delaware is a federal mentoring program operated by Delaware's Office of Volunteerism for adults ages 55+ who are dedicated to helping children and serve in our childcare and other programs throughout the ministry.

Jewish Family Services of Delaware provides counseling and case management for our clients.

Lutheran Volunteer Corps is a one- or two-year national volunteer service program for young people who want to explore their spirituality and work for social justice – adding a wonderful dimension to the ministry's services to the poor and homeless.

Methodist Action Program, one of the ministry's oldest partners, makes Old Asbury Methodist Church in Wilmington available, rent-free, to house Emmanuel Dining Room East.

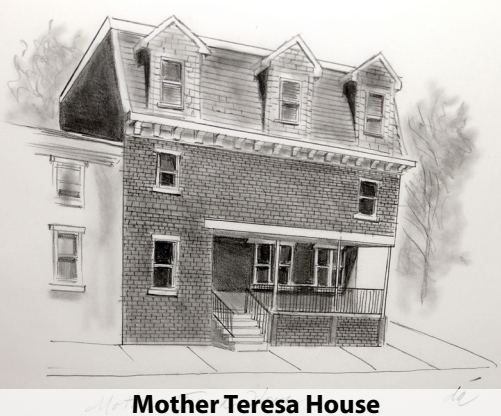
Ministry of Caring Guild is a dedicated corps of volunteers who plan and host year-round fundraising events that are crucial to supporting the operation of ministry programs.

St. Francis Healthcare partners with the ministry through the St. Clare Medical Outreach program, a medical van serving the uninsured and the House of Joseph II, a permanent residence for people living with advanced stages of HIV/AIDS.

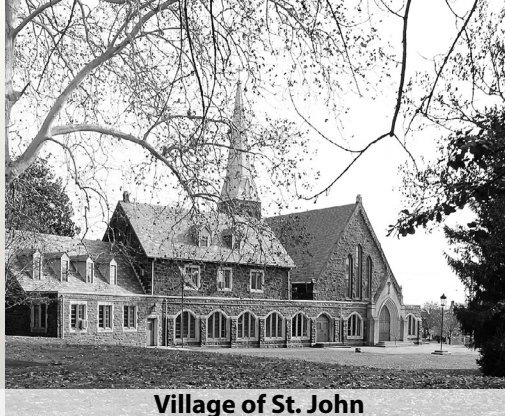
National Able Network operates the federal Title V program for employment of low-income seniors, providing staff throughout the Ministry.

Our Emmanuel Dining Room Meal Partners

are a unique, ecumenical group whose members rotate monthly preparing and serving wholesome breakfast and midday meals to the homeless and poor – no requirements, no questions asked – at Emmanuel Dining Room's three sites. Their remarkable roster includes 100 generous churches, synagogues, temples, mosques, other faith groups, businesses, clubs, other organizations and groups of friends who together provide essential support and kindness for our dining room guests, whom they welcome with friendliness, dignity and respect that bridges all differences among us.



Mother Teresa House



Village of St. John



Sacred Heart Village I

SPONSORED ORGANIZATIONS

The ministry is honored to support and serve as the sponsor of several separately incorporated organizations, all dedicated to serving the homeless and poor in our community. The newest of these is the Village of St. John Inc., created for transformation of and operation of affordable senior housing at the former Church of St. John at Concord Avenue and North Market Street in the historic Old Brandywine Village of Wilmington.

Mother Teresa House Inc.

Permanent residence for adults living with HIV/AIDS
829 North Church Street
Wilmington, DE 19801-4311
(302) 428-3183

Sacred Heart Village I Inc.

Subsidized housing for low-income seniors
920 North Monroe Street
Wilmington, DE 19801-1337
(302) 654-5407 • TDD (302) 428-0801

Sacred Heart Village II Inc.

Subsidized housing for low-income seniors
625 East 10th Street
Wilmington, DE 19801-4039
(302) 300-3771 • TDD (302) 428-0801

Village of St. John Inc.

Subsidized housing for seniors of low- to moderate-income
2020 North Tatnall Street
Wilmington, DE 19802-4821
(302) 467-1021 • TDD (302) 421-9852

Sacred Heart Housing Inc.

Affordable housing development
115 East 14th Street
Wilmington, DE 19801-3209
(302) 652-5523 • Fax (302) 652-1919

Sacred Heart Village II



GROWING ON SOCIAL MEDIA

The Ministry of Caring this year has been moving with the times, nurturing our contact with growing numbers of supporters through Facebook, Instagram and Twitter, as well as more meaningful email campaigns. We can't help but share the joy when our supporters share not only their photos but their enthusiasm for the ministry with posts like these.





George Twilley is with Val Brisco and Sara Johnson at Emmanuel Dining Room West. ...

November 22, 2019 · Wilmington, DE · 🌐

Today's Community Connection Service Project was a blessing to the city of Wilmington. The DC Delaware & Maryland Young Peoples Union served over 150 at Emmanuel Dining Room. Thank you to all of the volunteers and everyone who supported this project. #Connect #God #Fellowship #Engagement #DCDEMDPAW



Vandrick Hamlin added a new photo — with Franklin Cooke at Emmanuel Dining Room West. ...

November 20, 2019 · Wilmington, DE · 🌐



Megan O'Donnell Clements is with Lucy Barranco O'Donnell at Emmanuel Dining Room West. ...

March 29, 2019 · Wilmington, DE · 🌐

This hairnet shows I mean business, right? Especially since I don't even cook for my own family! But the truth is, we could all be one layoff, one PTSD diagnosis, unidentified mental illness or physical disability, one failed investment, one sickness without insurance, one wrong choice away from losing everything. In Delaware, on any given day, there are over 1,000 homeless residents needing food and shelter, and only 328 shelter beds in the entire state.

A lot of people post, daily, about "taking care of our own first," and about making sure our homeless veterans are provided for. There are plenty of ways for you to stop talking about it, and make sure it happens. If you need ideas, ask me!

A person's circumstances do not define their worth, and everyone deserves to feel like they matter. And while we may not all be able to provide massive donations or build a new shelter, we can all do small things with great love.

#LoveOneAnother ❤️



Megan Manlove McGlinchey is with Brian McGlinchey at Emmanuel Dining Room West. ...

June 15 · Wilmington, DE · 🌐

THANK YOU to everyone who supported our Ministry of Caring cookie drive!! We delivered 6,400 cookies and 25 cases of water over the last 6 weeks. What an amazing gesture of kindness for the less fortunate in our community ❤️❤️





Ministry of Caring

153 REGULAR STAFF, 64 SUPPORT STAFF

REGULAR STAFF

- 118** full-time
- 21** part-time
 - 3** resident managers
 - 2** Lutheran Volunteer Corps members
 - 4** AmeriCorps members
 - 4** House of Joseph Training Program members
 - 1** Contractual Services staff member

SUPPORT STAFF

- 19** pool staff
- 10** Foster Grandparents
 - 6** St. Francis Health Care staff
- 15** National Able Network members
- 11** Capuchin Poor Clares
 - 3** Permanent Volunteers

THOSE WHO SERVE

Our 2019 ministry staff

Sacred Heart Village I

10 REGULAR STAFF, 3 SUPPORT STAFF

REGULAR STAFF

- 9** full-time
- 1** part-time

SUPPORT STAFF

- 2** pool staff
- 1** contractual services staff
- MOC management support



The Ministry of Caring Inc.
this year is blessed to employ
a total of 248 staff members –
unduplicated by organizations
– who serve the homeless and
poor throughout our many
programs and services.

Sacred Heart Village II

7 REGULAR STAFF, 2 SUPPORT STAFF

REGULAR STAFF

- 5 full-time
- 1 part-time
- 1 House of Joseph Training Program member

SUPPORT STAFF

- 2 pool staff
- MOC management support

One of the ministry's happiest occasions every year is our all-staff holiday breakfast, celebrated with gifts to help fill the needs of our various programs, followed by assembling in Sacred Heart Oratory for our annual team photo. This one was taken December 18, 2019.

Mother Teresa House

3 REGULAR STAFF, 0 SUPPORT STAFF

REGULAR STAFF

- 1 resident manager
- 2 part-time

SUPPORT STAFF

MOC management support

Sacred Heart Oratory

2 REGULAR STAFF, 4 SUPPORT STAFF

REGULAR STAFF

- 2 stipend employees

SUPPORT STAFF

- 4 permanent volunteers

AFFORDABLE SENIOR HOUSING

**The biggest project in Ministry of Caring
history helps seniors of modest means**

The long-vacant, historic church built by the du Pont family, could have been razed for modern commercial use. That was the worst fear of some neighbors. But through remarkable collaboration, funding generosity and a long haul of hard work by countless contributors, this site listed on the National Register of Historic Places has been revived as a vital part of Wilmington's now-thriving Old Brandywine Village.



Brother Ronald's remarks

Dedication of the Village of St. John

September 12, 2019

Welcome to a wonderful and historic day for the people of Delaware as we dedicate the Village of St. John.

We are honored to revive this incredibly beautiful cathedral, which served the people for more than 150 years, as a holy place of worship and an anchor in the community of Old Brandywine Village.

On this important day, we have many people to thank for their help realizing the dream of creating affordable senior housing while saving this remarkable historic landmark. It took a village to build the Village of St. John.

Here in Delaware, we have a desperate shortage of affordable housing, which is one of the main causes of homelessness. One national study found that for every 100 of Delaware's lowest-income households, the market has only 38 affordable homes. We are especially concerned for our seniors of modest means, who reach their golden years in fear, not knowing where they will live.

We are blessed to help by creating the Village of St. John, with 53 one- and two-bedroom apartments for income-eligible seniors age 62 and older. Here, they will share a variety of community spaces, including the cathedral hall for gathering, along with a café/convenience store, commercial kitchen and dining room, fitness center, library/computer room and ecumenical prayer chapel – as well as off-street parking.

Today, we appreciate this opportunity to have you with us, so you can see the Village of St. John for yourself – and we can thank YOU and all those who contributed to its creation.

First, let me turn back the pages of history to colonial times.

Mills powered by the waters of the Brandywine ground the super-fine flour that fed our Revolutionary War troops and made Old Brandywine Village “the breadbasket” of many



Brother Ronald shares the story of the Village of St. John's creation, with standing room only in the former church sanctuary,

states in our new nation. This prompted the name of Superfine Lane across the street from where we stand today.

In the early 1800s, this corner was the location of the Green Tree Tavern, an infamous neighborhood bar, where mill workers and barrel-makers spent their paychecks, got drunk and got into fights – as many of their wives waited in hope that there would be money left to feed their families. Then the corner was transformed.

Alexis I. du Pont was the moving force behind the church's acquisition and construction and after an explosion at his family's powder mill tragically claimed his life, his widow Joanna finished the project.

We honor them both with historic marble markers and portraits – finely restored and framed – that we hope will honor Alexis and Joanna du Pont, their faith and commitment for generations to come.

We thank the Episcopal Diocese of Delaware,

former Bishop Wayne Wright and his successor, Bishop Kevin Brown, who is unable to be with us. We thank Steve Boyden and the Trustees of Cathedral of St. John, without whom this project could not have been realized, and extend similar thanks to There du Pont and the Longwood Foundation.

The Village of St. John has received deeply appreciated support from the State of Delaware, through the General Assembly and Delaware State Housing Authority (DSHA).

Much of the project cost has been covered through sale of Low-Income Housing Tax Credit (LIHTC) issued through DSHA, which also provided a deferred loan and contributed more than \$2 million from the Housing Development Fund. We especially thank Anas Ben Addi, Susan Eliason, Cindy Deakyne, Stephanie Griffin and Emily Lanter. We appreciate Cinnaire for its partnership in purchasing LIHTC, with thanks to Susan Frank and staff.

We thank our speakers today, as well as former Governor Jack Markell – who calls Old Brandywine Village “the Gateway to Wilmington” – for his early and enthusiastic support of this project.

From Delaware’s House of Representatives, we thank former speaker Bob Gilligan, not only for his advocacy, but also for his diligent work to secure the project’s tax credits.

Our special thanks to the General Assembly and to the Joint Finance Committee, with deep

appreciation to Senator Harris B. McDowell III, who has been a strong and faithful advocate for the Village of St. John. He was instrumental in obtaining a very substantial amount from the banking settlement fund, providing a clear pathway for this beautiful and unique housing project for seniors.

We are grateful to both the city and county for support through the HOME Program, U.S. Department of Housing and Urban Development funds, for this much-needed affordable housing – as well as Wilmington Housing Authority’s support through vouchers.

Two other major funding sources – the U.S. Department of the Interior’s National Park Service and Delaware State Historic Preservation Office – both provided substantial Historic Tax Credit Equity, related to preservation of historic structures and features at the site.

TD Bank has our extra appreciation for its substantial purchase of federal and state historic credits, as well as seed money for the project, with thanks to Michael Rhodes, Matt Lantagne and Renee Roberts.

A \$1 million grant from the Harry and Jeanette Weinberg Foundation – dedicated to meeting basic needs of vulnerable people and those in poverty – was profoundly welcomed. Today, we dedicate the new construction of 36 units – to be known as the Weinberg Wing – to the honor and memory of Harry and Jeanette Weinberg.

Delaware’s Department of Natural Resources and Environmental Control also gave critical support for site mitigation abatement through its Brownfields Development Program and a Green Energy Grant. We also thank Gregg Crystal, James Thompson and Craig Olsen of Brightfields.

We gratefully acknowledge important grants and donations from JPMorgan Chase, Welfare Foundation, DuPont Company, Laffey-McHugh Foundation, Capital One, Raskob Foundation, Chichester duPont Foundation, WSFS, Delaware Community Foundation, TD Bank, Artisans’ Bank, Christ Church Christiana Hundred, Crystal Trust and Episcopal Diocese of Delaware.

As a symbol of our gratitude, our donors are being honored on a plaque for permanent display here.

We thank our dear friend, actress Polly Holliday,



After years of study, planning and fundraising, a ground-breaking ceremony in December 2017 marks the start of the village's construction.



Brother Ronald joins his dear friend Kay Collins, widow of the late James P. Collins, for a photo with her daughter Maureen.

for her continuing generosity.

We also thank Domus Construction Company – in particular, Bob Magliore, Brian Fecondo, Keith Palandro, Brian Salls and the late Brian Niebauer – as well as Kevin Wilson and Chris Moseder of Architectural Alliance, and our volunteer architect Tom Higley.

Our thanks, too, to our consultants, Danielle Sullivan and, from NCALL, Karen Speakman and Phil Hoffert, and East Coast Management Company.

We give special thanks to Sacred Heart Housing Board of Directors for believing in this project and providing the needed resources. My respect and thanks goes to the Ministry of Caring's Board of Directors, who also had the courage, the belief, and the commitment to take on this major responsibility and bring it to completion.

I want to especially thank Greg Varallo, the president of the Ministry of Caring Board.

Many staff members gave extra devotion to the Village of St. John, including Annie Halverson, Chaz Enerio, Rob Radcliff, Priscilla Rakestraw, Debbe Philips and Bill Hayes. With gratitude, we also thank our dedicated grant writers Anthea Piscarik and Carol Carr.

We also thank our outstanding volunteer Rocky Halverson, our "owner's representative"

in reviewing the project's extensive mechanical specifications. And we thank Manny Mader of the City of Wilmington, for his regular contributions at construction meetings.

Also, we offer thanks to former Wilmington Mayor Jim Baker, the first president of the Village of St. John Board of Directors, and the board members.

We acknowledge the many additional private individuals, families, organizations, businesses and others whose generous donations have supported the village – and will in the future.

They include Peg Tighe and members of the Old Brandywine Village, as well as our new neighbors on Superfine Lane, who supported the Village of St. John with the warmest of welcomes.

And, finally, we thank our first residents for making this their home, where they can relax, be safe and continue to live in the community with the dignity, respect and love they so truly deserve.

I add my personal thanks to every one of you, along with my prayer that God will continue to bless you all for your kindness to the poor.



Adaptive reuse of the building preserved and honored its history, including the leadership of Alexis I. du Pont, tragically killed before the church was completed.

2019 IN REVIEW

A REMARKABLE YEAR

JANUARY

Through a first-of-its-kind grant from the Raskob Foundation, the ministry completes a project reaching out to 35,000 potential new donors, sharing the story of single-mother Jen, whose ministry involvement took her and son Justin from homelessness and addiction to happiness and independent living.

Also in January – Costumed Mother Goose aka ministry supporter Maggie Alexander, a volunteer with Read Aloud Delaware, visited Guardian Angel Child Care to entertain the children and help promote literacy; AmeriCorps members serving through the ministry learned CPR and first aid in daylong training January 17.



Jen & Justin

FEBRUARY

Shanell brought her Jettset Mobile Studio to Mary Mother of Hope House III on February 4 to give free haircuts, color and styling, a luxury one resident said made her “feel like a rock star.”

Also in February – Sacred Heart Village I & II residents gathered at the Francis X. Norton Center on February 15 for a Black History Month celebration hosted by Chaplain Corner Ministry.



Shanell

MARCH

The Ministry of Caring Guild revived its Mardi Gras & Masquerade tradition to share the fun and flavor of New Orleans on March 1 at Francis X. Norton Center, raising money to support House of Joseph II.

Also in March – Rapid Rehousing & Job Placement Center Director Michael Sullivan recruited landlords to participate with a March 18 open house; 99th Annual Ecumenical Lenten Series, running over March and April, designated its offering collections for Emmanuel Dining Room; Currie Hair Skin and Nails hosted its annual Nicky DeAngelo Beauty & The Blessed fundraiser March 31; WDEL's 13th Annual Feed-a-Friend fundraiser that benefits the ministry shifted from winter to spring to emphasize the need to fight hunger year-round with the March 19 event featuring interviews with Emmanuel Dining Room Program Director ReeNee LaFate and Early Childhood Administrator Paulette Annane.



Mardi Gras

APRIL

Color for Caring returned April 20 to Woodside Farm Creamery, where the Mitchell Family made donations to the ministry for every spring coloring page of a barnyard scene turned in that day at its ice cream shop.

Also in April – The 37th Annual Emmanuel Dining Room Auction was held April 7 at The Waterfall in Claymont; Child Care Program staff trained to teach children the vital skills of recognizing emotions and solving problems in two-day training through the Devereux Center for Resilient Children; on April 17 St. John the Beloved Catholic School students gave 200+ Easter baskets for children in ministry sites; our annual Appreciation Dinner on April 25 honored staffers' ministry employment milestones; Emmanuel Dining Room made news April 30 as Wilmington-born actress Aubrey Plaza joined former fellow Delaware 4-H Club members to serve lunch and visit the Child Care Center.



Aubrey Plaza

MAY

In one of the ministry's most joyous events, our Recognition Banquet on May 22, Brother Ronald presented the ministry's Caring Bowl to outstanding longtime supporters shown here – the Brooks Family, Kenny Family Foundation, Janet Mitchell and Jim Mitchell, Marilyn Monahan and Stewart Ramsey – and the Homeless Jesus statue to past Caring Bowl recipients Constance McCarthy and Peter McCarthy for their continuing dedication.



Caring Bowl

Also in May – “Water is Life Kenya” honored Brother Ronald at a May 1 breakfast for crucial support to drought-stricken villages, presenting him with a traditional Maasai tribal cloth; Stewart Ramsey of Ramsey's Farm – who annually gives the ministry about 20,000 ears of corn grown there – joined other generous folks of the Delaware Farm Bureau Foundation on May 11 to reprise their annual Milk Run, begun in 2013 by the New Castle County Farm Bureau to benefit the ministry's Milk for Children Fund and other feeding programs; on May 13, longtime ministry supporter Ellie Corbett Hannum led the charge in the Delaware Charity Challenge, raising more than \$12,000 for the ministry; on that same day, we bid farewell to Sister Gretchen Steiner, SSJ, who devoted 16 years as part of the original staff of Il Bambino and, since 2005, Administration Building Receptionist.

JUNE

Parents, grandparents, other supporters and friends packed the Francis X. Norton Center as preschoolers graduated from the Child Care Center and Guardian Angel Child Care, complete with tiny caps and gowns.

Also in June – The ministry's historic Josephine Bakhita House hosted a nonstop day of tours June 2 in connection with the Berry Festival at Quaker Hill, a follow-up hit to its May 3 open house that was the historic site's first participation in the Wilmington Art Loop; Senior Accountant George Ghebreslassie was honored June 17 for his humanitarian work on behalf of thousands of abused residents of his native Eritrea who immigrated from that war-torn country to Libya; The Project WILD workshop on June 24 introduced a new Child Care Program curriculum to encourage children and teachers to engage in Nature.



Graduation

JULY

Emmanuel Dining Room got a fresh look mid-July with new awnings with a grant from the Delaware Health Fund managed by the American Lung Association in Delaware that also covered production of a cook book for churches, synagogues, temples, other faith groups, businesses and various organizations that help feed the poor as monthly meal partners.

Also in July – The Town of Whitehall, a southern New Castle County mixed-use development, partnered with our Millennials Committee to hold a Family & Fireworks Night on July 25 to benefit the ministry; a new program funded by a grant from JPMorgan Chase started giving clients the chance to train on the job in ministry security and food service to develop new employment skills through the House of Joseph Training Program.



Brother Ronald & ReeNee LaFate

AUGUST

GuideStar USA, a service providing public information about 2.5+ million nonprofits, notified the ministry in August of its 2019 Platinum Rating, the highest an organization can receive; rehearsals begin for 30th Annual Eleganza.



Eleganza

SEPTEMBER

Culminating the largest project in ministry history, the Village of St. John was dedicated September 12 and the first low- and moderate-income seniors moved into the adapted site of the former Cathedral of St. John in Wilmington's Old Brandywine Village.



Village of St. John

Also in September – Millennials

Committee's annual Crab Fest sold out on September 7; ministry supporters' participation in the 2019 AIDS Walk Delaware on September 21 helps raise funds for House of Joseph II; Ramsey's Farm continued its year-round ministry support with its 5k Pumpkin Trot on September 22; the sold-out fundraising fashion show Eleganza filled the Hotel du Pont's Gold Ballroom September 25 as the Ministry of Caring Guild's 30th annual event partnered with the Philadelphia boutique Sophy Curson and other sponsors to benefit our emergency shelters and Job Placement Center; Delaware State Police helped give poor children a better back-to-school, donating 50 backpacks full of supplies.

OCTOBER

Another wonderful year of International Night dinners to benefit Emmanuel Dining Room wrapped with the sold-out Oktoberfest on October 27, hosted at the Francis X. Norton Center by the Delaware Saengerbund of Ogletown, one of the dinners' longest hosts.

Also in October – Our friends at Ramsey Farm kept their generous autumn tradition of donating pumpkins for all our Child Care Program families; longtime supporters from DuPont Co. held a Halloween party for youngsters at the Child Care Center; the British vocal ensemble VOCES8 performed October 26 at the Village of St. John, hosted by The Choir School of Delaware; Sacred Heart Village I this month began a health screening program in collaboration with Christiana Care.



Oktoberfest

NOVEMBER

Thanksgiving was a beautiful time of giving, with the November 20 celebration of Emmanuel Dining Room's 40th anniversary marked a milestone for the ministry with fundraising to help ensure its future operation, with tables' fruit-and-vegetable centerpieces gifted for guests at the November 22 Thanksgiving meal. At the Boards of Directors' combined annual meeting November 30 at the Francis X. Norton Center, Brother Ronald's remarks included his reflection that the Emmanuel Dining Room had served its first meal November 30, 1979, in that very room.

Also in November – Tremendously successful Turkeython 2019 – a tradition in partnership with WJBR 99.5, Hockessin ACME at Lantana Square and other sponsors – collected turkeys and other food to feed 3,000+ people; New Castle County Paramedics continued their support tradition by transporting the donated turkeys to Emmanuel Dining Room West the night of November 25 and packaging meal boxes distributed to pre-registered families the next day; dozens of supporters pick up tasty desserts in the 16th Annual Easy-as-Pie fundraiser in partnership with the Delaware HIV Consortium to benefit House of Joseph II.



Thanksgiving

DECEMBER

At our annual Donor Party, held December 10 to thank this year's generous supporters, guests at the Francis X. Norton Center enjoyed a buffet by Executive Chef/Banquet Manager Bill Bradley and Chef's Assistant Gordon Corbitt, while Caring Bowl and Homeless Jesus honoree Xavier Teixido brought a surprise: Harry's Savoy Grill ornaments for everyone and a check for donations that restaurant patrons contributed for ornaments.

Also in December – The 2nd Annual Jingle Bell Brunch, held December 1 at the University & Whist Club, included a gala holiday auction to benefit the Child Care Program; a heartwarming ceremony in the cold of December 3, the ministry dedicated an area at Sacred Heart Village II as the Lt. Joseph L. Szczerba Park to honor a beloved New Castle County Police Department officer killed in the line of duty; Adopt-A-Child, coordinated by Emmanuel Dining Room Program Director ReeNee LaFate, provided thousands of gifts to children living in poverty; staff gathered December 18 at Francis X. Norton Center bringing hundreds of gifts and supplies for our programs and residents to the Holiday Breakfast and group photo; generous parishioners of Sacred Heart Oratory blessed the ministry by providing gifts from underwear to kitchen appliances listed on 150 Angel Tree ornaments; BlackRock hosted a Christmas party for the infants at Il Bambino.



Jingle Bell Brunch

THROUGH THE YEARS

Growing in service to the poor

- **1976** – Brother Ronald arrives in Delaware to work at Capuchin retreat
- **1977** – With retreat director's blessing, Giannone follows his calling to serve the poor; Mary Mother of Hope House opens as region's first shelter for homeless women & ministry is incorporated
- **1978** – Ministry buys burned house adjoining Mary Mother of Hope House from City of Wilmington for \$1; renovation & enlargement of Mary Mother of Hope to adjoining house doubles capacity
- **1979** – Family Services Travelers Aid contacts ministry about growing city problem of hunger; Emmanuel Dining Room starts once a week in the hall of Sacred Heart Church
- **1980** – Emmanuel Dining Room grows to five weekday meals, weekend meals at Old Asbury Church; entire feeding program moves to Old Asbury Church hall as Emmanuel Dining Room
- **1981** – Ministry buys, renovates Wilmington's vacant Jackson Street fire station renamed Capuchin Center for new dining room; Delaware United Way adds just one agency, Emmanuel Dining Room
- **1982** – Emmanuel Dining Room West in Capuchin Center starts seven-day meals; Old Asbury feeding site renamed Emmanuel Dining Room East; first Emmanuel Dining Room Auction is held, later becomes signature fundraiser
- **1983** – Mary Mother of Hope House Transitional Residence opens at Capuchin Center; Mary Mother of Hope House II starts shelter for homeless women with children; dining room sites for first time top yearly total of 100,000 meals; Ministry's Guild starts International Night dinners that grow into Emmanuel Dining Room benefit tradition
- **1984** – Breakfast program opens weekdays at Emmanuel Dining Room West
- **1985** – House of Joseph I shelter opens for employable homeless men; anonymous donor starts years of \$10,000 gifts for holiday food baskets; Job Placement Center opens at site given by DuPont Co.

- **1986** – State asks ministry to add third dining room at service center in poor area near New Castle; Capuchin Poor Clares arrive from Mexico; ministry administration moves to donated building at Church and Lord streets
- **1987** – Emmanuel Dining Room South opens at state center; women’s shelters top 250 residents for first year
- **1988** – New Mary Mother of Hope House III doubles housing for women & children
- **1989** – Distribution Center opens, starts providing furniture, clothes, home goods; Barbara Kreuer becomes founding president of Ministry of Caring Guild; Corporate Campaign Committee starts
- **1990** – Job Placement Center moves to larger site on Lancaster Avenue; Guild starts popular annual Eleganza fashion fundraiser; ministry buys large building near Capuchin Center for Child Care Center
- **1991** – Ministry and St. Francis Hospital raise \$220,000 in grants to buy medical van to serve the poor, hospital pledges to provide van staff; Jewish Family Services begins providing counseling & referrals
- **1992** – Child Care Center opens; Distribution Center moves to permanent North Claymont Street site; medical van starts service; ministry celebrates 15th anniversary of service to the poor
- **1993** – Ministry buys 103-107 North Jackson Street for eight units of transitional housing; HUD awards ministry five-year grant of \$940,245 for transitional housing
- **1994** – Emmanuel Dining Room reaches 2 million meal milestone; new AmeriCorps team joins ministry
- **1995** – Samaritan Outreach starts services for the homeless and unsheltered; St. Francis Transitional Residence opens for women and children; Pierre Toussaint Dental Office starts dental care for the poor
- **1996** – Ministry of Caring Guild forms Advocacy Committee to raise awareness & support; cuts in federal anti-poverty funding leave ministry, other agencies scrambling
- **1997** – House of Joseph II opens as Delaware’s only residence for the homeless with HIV/AIDS; Andrisani Family donates late parents’ Wilmington home for ministry office

1998 – Ministry starts immigration office, later shifted to Delaware Community Legal Aid Society Inc.; Nazareth House Transitional Residence opens model transitional site for families; House of Joseph Transitional Residence opens for single men; Guardian Angel Child Care expands services

1999 – Mary Mother of Hope House Transitional Residence grows to adjoining site; work starts on Sacred Heart Village, largest ministry project; Nazareth Transitional Residence II expands family housing

2000 – Ministry creates development office to raise program funds; state lawmakers allocate \$500,000 in bond bill for Francis X. Norton Center; Nazareth Long Term Housing starts affordable housing sites

2001 – Sacred Heart Village I opens 77 units of affordable housing for very low-income seniors; Wilmington Rowing Center starts annual costumed Santa Row, raising funds and food for ministry

2002 – Bethany House opens with long-term housing for special needs women; Norton Center dedicated as seniors' gathering place, catering hall; ministry gets three-year Weed & Seed grant to improve city safety; Emmanuel Dining Room sites top 3 million meals, ministry marks 25 years of service to the poor

2003 – Il Bambino opens to care for infants of homeless & low-income parents

2004 – Ministry honors Methodist Action Program, giving rent-free dining room site for 25 years; funding cuts to services for the poor hit ministry hard during nationwide decline in charity giving

2005 – Pierre Toussaint Dental Office tops 2,000 patient appointments

2006 – Sacred Heart Transitional Residence opens for women

2007 – Maria Lorenza Longo House opens long-term housing for formerly homeless women, ministry's 30th anniversary celebration benefit raises \$1+ million

2008 – As recession increases needs of the poor & donations fall, ABC's "Extreme Makeover" builds house for Hope House alum Ju-Juanna Latif & network gives Hope House II & III truckloads of donations

2009 – Recession floods ministry services; Mary Mother of Hope House I starts major safety/accessibility renovation; Job Placement Center gets government funds to aid the jobless & former inmates

2010 – Padre Pio House opens as long-term residence for special needs men; HUD grant adds fitness center, other activity rooms at Sacred Heart Village I; Francis X. Norton senior program moves to village’s renovated lower level

2011 – Mother Teresa House starts housing men and women living with HIV/AIDS; funding cuts & falling donations force ministry to freeze jobs, lay off staff but ministry ends year with deficit due to care costs

2012 – Need for services continues to rise, meals jump 10,000+ at Emmanuel Dining Room deficit reversed by containing costs, major income boost led by 35th anniversary event

2013 – Ministry’s Facebook page reaches 300 “Likes”; Milk Run 5K starts raising funds for milk served to children in ministry shelters and dining room sites

2014 – Bethany House II opens, doubling residential capacity for women with disabilities; groundbreaking at Sacred Heart Village II starts housing for very low-income seniors; Nazareth Transitional Residence I & II change to Nazareth Permanent Housing I & II Child Care Center and Guardian Angel Child Care also earn four-star ratings; tribute dinner with DuPont CEO Ellen Kullman honors company’s longtime support

2015 – Dental office marks 20 years; ministry announces senior housing plan at closed Cathedral Church of St. John

2016 – Ministry consolidates administration in the former St. Patrick’s Day convent that was donated and renovated; funding losses fuel deficit for the year

2017 – Sacred Heart Village II opens with 26 units for very low-income seniors; ministry’s three child care sites all earn top five-star rating in state-sponsored evaluation; ministry loses funds in 20% state cut of Grants-in-Aid; ministry acquires former Cathedral of St. John site for senior housing; ministry marks 40th anniversary with fundraiser, publication of book

2018 – Funding is secured & construction begins on Village of St. John, ministry’s largest project, converting historic cathedral site into senior housing; ministry starts Samaritan Housing as alternative to state hotel vouchers

2019 – Ministry caps successful year with opening of Village of St. John housing at cathedral site & celebration of Emmanuel Dining Room’s 40 years of feeding the homeless & poor includes fundraising dinner to help guarantee its operating costs

STATEMENT OF FINANCIAL POSITION

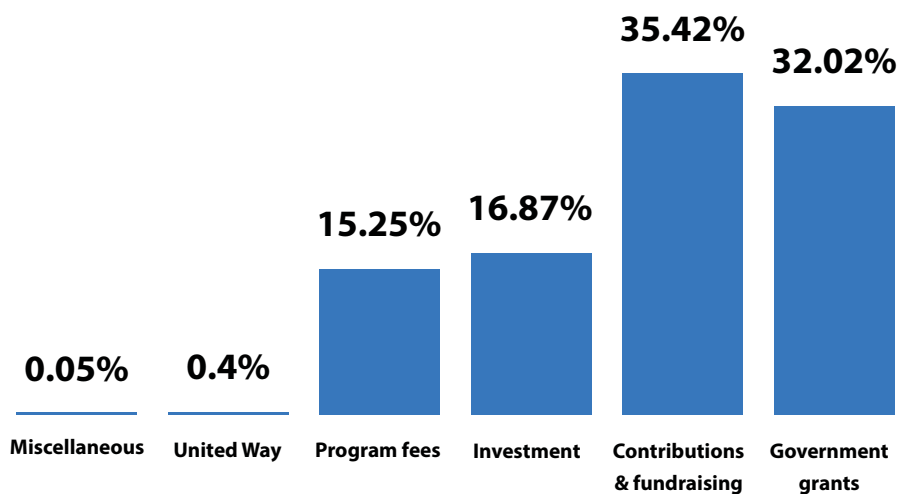
	2019	2018
ASSETS		
Cash & cash equivalents	\$ 2,248,067	\$ 2,288,043
Cash & cash equivalents, restricted for investment in capital	1,858,556	1,944,493
Grants receivable	873,742	668,175
Program fees receivable	86,858	129,586
Promises to give, net	544,402	489,358
Prepaid expenses & other assets	147,440	151,598
Developer fee receivable	855,753	274,193
Due from affiliated organizations	1,338,025	1,243,529
Mortgage escrow accounts	413,786	391,434
Qualified affordable housing project escrow	184,765	165,000
Investments	13,215,951	11,522,835
Investment in qualified affordable housing project	5,881,833	4,672,473
Property & equipment, net	15,788,440	15,875,498
Beneficial interests in charitable trusts	1,222,950	1,071,654
TOTAL ASSETS	\$ 44,660,568	\$ 40,887,869
LIABILITIES		
Accounts payable	225,777	160,298
Accrued expenses	201,815	153,905
Security & other deposits	39,899	40,717
Lease deposit liability	0	7,541
Development fee payable	427,877	137,097
Due to affiliated organizations	69,859	59,349
Line of credit	1,210,325	1,207,828
Mortgage payable, bank	367,302	413,112
Mortgage payable, Delaware State Housing Authority	944,446	944,446
TOTAL LIABILITIES	\$ 3,487,300	\$ 3,124,293
NET ASSETS		
Without donor restrictions	36,066,412	32,731,512
With donor restrictions	5,106,856	5,032,064
TOTAL NET ASSETS	\$ 41,173,268	\$ 37,763,576
TOTAL LIABILITIES AND NET ASSETS	\$ 44,660,568	\$ 40,887,869

This summary reflects the financial position of the Ministry of Caring as of December 31, 2019, but is not a complete financial statement. Copies of the IRS Form 990 and complete financial statement audited by Belfint, Lyons & Shuman, PA, are available online.

SCHEDULE OF ACTIVITIES

	Operating revenue	Investment income	Capital support /other	Total income	Total expenses	Net revenue
Administration	\$ 2,144,389	\$ 865,433	\$ 1,774,955	\$ 4,784,777	\$ 3,370,356	\$ 1,414,421
Emmanuel Dining Room	1,008,743	85,515	0	1,094,258	683,165	411,093
Mary Mother of Hope House II & III	542,624	11,705	0	554,329	338,558	215,771
Mary Mother of Hope House I	428,603	43,587	0	472,190	666,990	-194,800
House of Joseph I	313,152	6,900	0	320,052	264,314	55,738
Job Placement Center	479,409	43,849	0	523,258	346,172	177,086
Mary Mother of Hope Transitional Residence	75,808	8,691	0	84,499	85,286	-787
Child Care Fund	1,318,205	1,094,951	0	2,413,156	1,538,394	874,762
St. Francis Transitional Residence	266,444	25,899	0	292,343	176,837	115,506
House of Joseph II	1,105,459	37,254	0	1,142,713	1,105,497	37,216
Samaritan Outreach	56,782	0	0	56,782	75,122	-18,340
Pierre Toussaint Dental Office	330,213	17,514	7,500	355,227	307,032	48,195
House of Joseph Transitional Residence	1,450	0	0	1,450	19,302	-17,852
Nazareth House Transitional Residence	185,197	1,179	100,000	286,376	119,197	167,179
Ministry of Caring Guild	272,066	0	0	272,066	83,434	188,632
Bethany House Transitional Residence	115,013	0	0	115,013	194,941	-79,928
Sacred Heart Residence	3,149	0	0	3,149	15,675	-12,526
Francis X. Norton Center	100,011	0	0	100,011	101,577	-1,566
Maria Lorenza Longo House	25,290	0	0	25,290	24,224	1,066
Padre Pio House	19,206	0	0	19,206	19,715	-509
House of Joseph Holistic Housing	6,174	0	0	6,174	21,325	-15,151
Rapid Rehousing	274,694	0	0	274,694	137,419	137,275
Samaritan Holistic Housing	83,641	0	0	83,641	96,830	-13,189
House of Joseph Training Program	14,463	0	0	14,463	93,629	-79,166
Subtotal	\$ 9,170,185	\$ 2,242,477	\$ 1,882,455	\$ 13,295,117	\$ 9,884,991	\$ 3,410,126

FUNDING SOURCES AS PERCENTAGE OF TOTAL INCOME



THE MINISTRY OF CARING INC.



SERVING THE POOR SINCE 1977

115 East 14th Street, Wilmington, DE 19801-3209
(302) 652-5523
ministryofcaring.org

Andrisani Building

Counseling services
1803 West Sixth Street
Wilmington, DE 19805-3005
(302) 428-3702

Bethany House I

For women with special needs
601 North Jackson Street
Wilmington, DE 19805-3241
(302) 656-8391

Bethany House II

For women with special needs
615 North Jackson Street
Wilmington, DE 19805-3241
(302) 656-8391

Child Care Center

Early learning center for children
of poor & homeless parents
221 North Jackson Street
Wilmington, DE 19805-3649
(302) 652-8992 • Fax (302) 652-8945

Distribution Center

Supplies, furniture & clothing
1410 North Claymont Street
Wilmington, DE 19802-5227
(302) 652-0969 • Fax (302) 594-9478

Emmanuel Dining Room East

Feeding the hungry
226 North Walnut Street
Wilmington, DE 19801-3934
(302) 652-2577

Emmanuel Dining Room South

Feeding the hungry
500 Rogers Road
New Castle, DE 19720-1398
(302) 577-2951

Emmanuel Dining Room West

Feeding the hungry
121 North Jackson Street
Wilmington, DE 19805-3670
(302) 652-3228 • Fax (302) 652-2576

Francis X. Norton Center

Multi-purpose facility
917 North Madison Street
Wilmington, DE 19801-1497
(302) 594-9455 • Fax (302) 428-3655

Guardian Angel Child Care

Early learning center
for children of working parents
1000 Wilson Street
Wilmington, DE 19801-3432
(302) 428-3620 • Fax (302) 428-3622

House of Joseph I

Emergency shelter for men
1328 West Third Street
Wilmington, DE 19805-3662
(302) 652-0904 • Fax (302) 594-9472

House of Joseph II

Residence for men & women
living with HIV/AIDS
9 West 18th Street
Wilmington, DE 19802-4833
(302) 594-9473 • Fax (302) 594-9494

House of Joseph Transitional Residence

For employable men & women
704 West Street
Wilmington, DE 19801-1524

Il Bambino

Infant care for children of working parents
903 North Madison Street
Wilmington, DE 19801-1439
(302) 594-9449 • Fax (302) 594-9450

Job Placement Center

Employment service for the disadvantaged
1100 Lancaster Avenue
Wilmington, DE 19805-4009
(302) 652-5522 • Fax (302) 594-9434

Margaret Nusbaum House

Permanent housing for women
207 South Van Buren Street
Wilmington, DE 19805-4020

Maria Lorenza Longo House

Permanent supportive housing for women
822 Jefferson Street
Wilmington, DE 19801-1432
(302) 652-1758 • Fax (302) 652-1759

Mary Mother of Hope House I

Emergency shelter for women
1103 West Eighth Street
Wilmington, DE 19806-4605
(302) 652-8532 • Fax (302) 594-9434

Mary Mother of Hope House II

Emergency shelter for women with children
121 North Jackson Street
Wilmington, DE 19805-3670
(302) 652-1935 • Fax (302) 594-9475

Mary Mother of Hope House III

Emergency shelter for women with children
515 North Broom Street
Wilmington, DE 19805-3114
(302) 652-0970 • Fax (302) 594-9496

Mary Mother of Hope Permanent Residence

For women
818 Jefferson Street
Wilmington, DE 19801-1432

Nazareth Holistic Housing

For couples or families
898 Linden Street
Wilmington, DE 19805-4423
106 North Broom Street
Wilmington, DE 19805-4241

Padre Pio House

Permanent housing for men with special needs
213 North Jackson Street
Wilmington, DE 19805-3649
(302) 658-6123

Pierre Toussaint Dental Office

Dental service for the poor
830 Spruce Street
Wilmington, DE 19801-4205
(302) 652-8947 • Fax (302) 652-8994

Samaritan Outreach

Assistance for the unsheltered homeless
1410 North Claymont Street
Wilmington, DE 19802-5227
(302) 594-9476 • Fax (302) 594-9478

St. Francis Holistic Housing

For women with children
103-107 North Jackson Street
Wilmington, DE 19805-3648
830 Spruce Street
Wilmington, DE 19801-4205